

SAP BUSINESS TECHNOLOGY PLATFORM | EXTERNAL

Interest Waiver Process for Flexible Real Estate Management

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1. Overview

Enables business to waive off interest on Flexible Real Estate Management (RE-FX) invoices when manual waive rule needs to apply for each invoice. The process automates the business to waive invoice interest starting from the Waiver Form submission to Accounting with various level of approvals. Some of the salient features of the solution are

- Seamless extension application for ECC system.
- Dynamic approver selection based on integration with Azure ID.
- Better tracking of process steps with process visibility.
- Flexibility to add additional approval steps using process flexibility.
- Retention of transient data in SAP HANA cloud for reporting.

2. Business scenarios and Challenges

- Currently there is no automated business process to waive the invoice interest for chosen customers.
- Paper based approval cause delays & bottlenecks.
- Lack of visibility affects the productivity and communication.
- No process insite for early identification of problems.

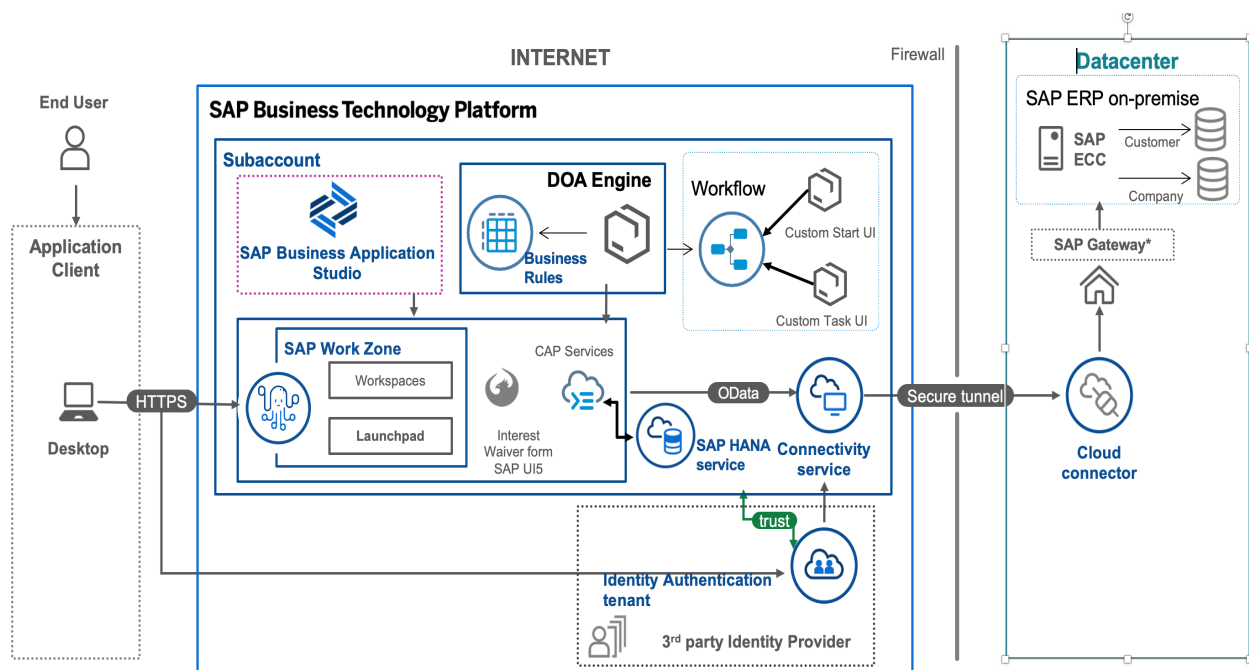
3. Business Need

- Custom content package for the customers who wants to waive the invoice interest without any hard and fast rules in Flexible Real Estate Management (RE-FX) modules.
- User can do Interest waiver based on business decision for individual invoices.
- Provision to waive invoices for the company which are not maintained in the SAP system.
- Provide visibility to the Business Outcomes through live Key Performance metrics of the end-to-end processes.

4. Solution Architecture and Components

The workflow content package Waiver of Interest Form is intended to be used in conjunction with SAP ECC system and requires the following services in SAP Business Technology Platform for seamless integration with SAP ECC system.

- SAP BTP Cloud Foundry runtime
- SAP Workflow Management to orchestrate the process
- SAP Cloud Portal service or SAP Launchpad service or SAP Workzone to access the apps that are involved in the process.
- SAP Cloud Identity Management (optional).
- SAP Business Application Studio.
- SAP HANA Cloud



5. Value Proposition

- Record every step of the process.
- Parking document creation before final update to the invoice in ECC
- Improved decision making and real-time visibility.
- Quick identification of the blockage of the process.
- Dashboard for KPIs like
 - i. Response time
 - ii. Invoice amount waived per customer per year.

6. Artifacts

Waiver of Interest Form Process Workflow: It covers end to end process for Waiver of Interest form initiation, creating parking document, getting necessary approval and clearance from required personas by leveraging the SAP Workflow Management and posting accounting document in ECC.

SAP UI5/Fiori: SAP UI5/Fiori Applications hosted on SAP Business Technology Platform have been developed to initiate the waiver interest form and dynamic Task approval UI application.

CAP: It is used to persist the invoice details in SAP HANA Cloud for reporting.

Business KPIs Dashboard (Process Visibility): This Process Visibility Dashboard enables process excellence, process transparency, process transformation by providing KPIs like number of requests initiated, Approved, actions on Process failure etc..

7. References

If you are interested to use this E-Separation Package, please contact:

Shantanu Garg (shantanu.garg@sap.com)