

Dunning Lock – TCODE: CAA2

Project Name: Utilities-CAA2-Dunning Lock

Version	Description
1.0.0	Dunning Lock – CAA2 (TCODE)

INTRODUCTION

This program is used to apply dunning lock at CAA2 transaction. This entire process will be automated using the Bot.

- Will be supported for SAP Logon on- Premise.

IMPORTANT NOTE

General

To use this sample, you need to have a basic knowledge and understanding of SAP Intelligent Robotic Process Automation tool. At the very least you need to know how to import a project, add and modify activities, build the solution, and export a package.

Required Inputs:

Input Field	Description
Contract Number	The Contract Number of the user
Lock Reason	The Reason for applying Dunning Lock

DESCRIPTION

Automate the process of dunning lock using CAA2 transaction. Sometimes, in case of customer complaints regarding correspondences related to dunning activities, companies might have the need to stop sending out dunning correspondences or a certain period to the customer. This bot will have the ability to apply the dunning lock on the customer account.

Key Process Flows

- The bot takes input details from the user.
- Opens CAA2 transaction.
- Applies Dunning Lock to customer's account.

Business Benefits

- Reduce manual effort—an employee can concentrate on the more important tasks
- Ensure fast dunning lock.

VERSION

The product versions used to generate this sample are detailed below. This sample is provided “as is,” with no warranty that it will work correctly with other versions. If some versions of your software are different (such as the tool version or the target application version), you may need to recapture the application and/or update the workflow activities.

SAP Intelligent RPA

The table below details the versions used to generate this sample.

Software	Version
Cloud Studio	2.0
Desktop Agent	2.0.10.58

Target Application	Version
Saplogon.exe	750

The automation works on SAP GUI for Windows version 770 as well.

PREREQUISITES

Global setup:

SAP Intelligent Robotic Process Automation must be installed in accordance with the installation guide available [here](#). An SAP Intelligent RPA Factory must be available with a suitable environment and a hierarchy. All information can be found in the “Getting Started” section accessible via the above link.

Configuration:

The bots are designed to be executed in attended mode only.