

Business Document Extraction from Email (70U)

Task Automation Capability and Feature Highlights

THE PROBLEM

Organizations frequently receive lot of emails on Invoices, Purchase orders, and so on from their Suppliers and Customers. Organizations have to spend lot of time on sorting emails or extracting attachments manually and use the information for further processing in the SAP systems.

This process is very time-consuming, error-prone, and adds lot of manual effort.

TASK AUTOMATION SKILL DESCRIPTION

- Automation reads the input configuration file placed in the pre-defined root folder.
- Automation scans the emails, downloads the attachments from emails, and saves the files to the target folders based on the input parameters defined in the configuration file. These files will be used for processing based on business function.

BUSINESS VALUE – BENEFITS

- Automates scanning of emails which reduces manual effort and speeds up the customer service.
- Helps move the attachments to corresponding folder for further processing, e.g. move all Purchase orders based documents to PO folder.
- Helps to eliminate manual processing and provides prompt response to queries.

