

SAP BUSINESS TECHNOLOGY PLATFORM | EXTERNAL

Setup and End User Guide: Handle Tenant Move-In Date Changes with SAP Build Process Automation

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Overview

This document provides information about setting up the SAP Business Technology Platform account to consume the workflow content package “**Automate Owner Move-Out with Service Order Update**”. The main audience of this document are technical IT/system administrators.

When a tenant contacts a utility company to change future move-in, the user agent performs validation if the tenant has a contract and whether it has a valid owner exists for a particular contract. Once the Move-In date is changed for a tenant a workflow will be triggered to perform Move-Out for Owner. Initially in the workflow there is a check to see if there is tenant-Owner relationship existing based on the Move-Out Document Number. If there is no tenant-owner relationship, the service order of the tenant is updated with a Move-In date.

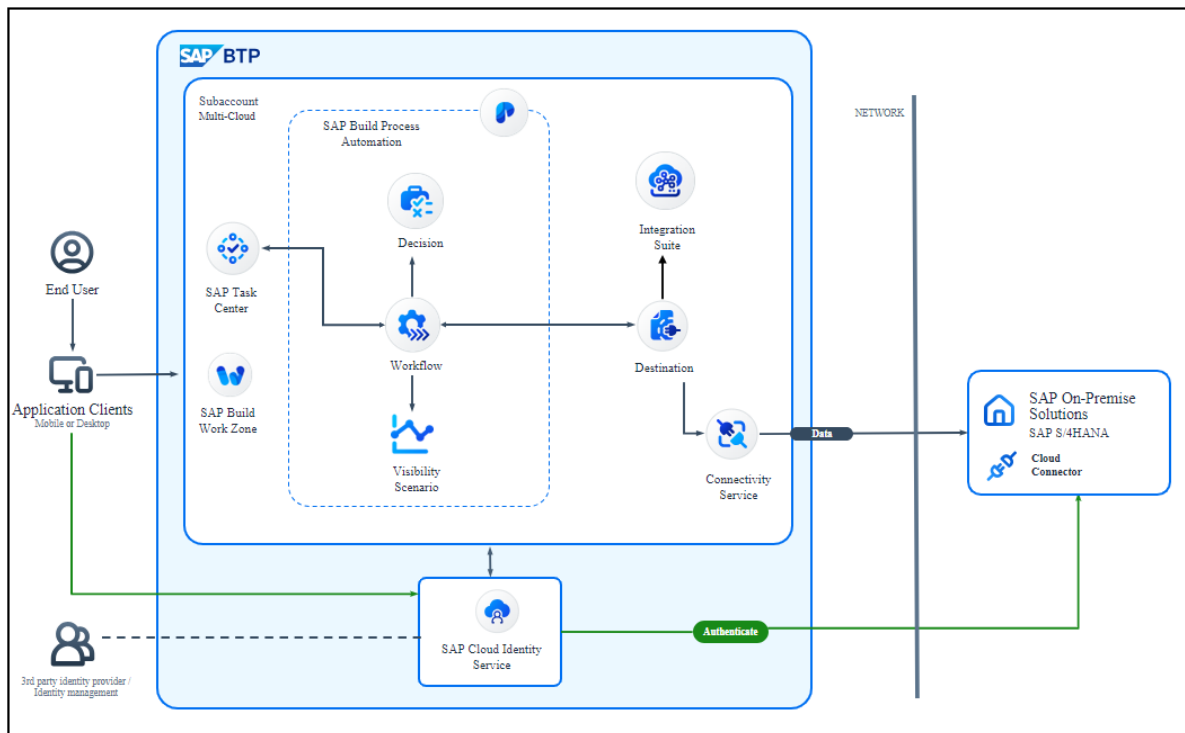
If in case tenant-owner relationship exists, Move-Out date of the owner is changed and then the corresponding service order of the tenant is also updated with the Move-In date.

Move-Out date of owner happens one day prior to the Tenant Move-In date

Salient features of the content package are:

- Plug and Play with SAP S/4HANA without any additional development.
- Provision for exception handling with the help of out-of-the-box workflow features.
- Auto Update service order.
- Cancellation of previously running workflow instances for the same Move-In Document number.

Solution Diagram:



Required SAP Business Technology Platform Services

The workflow content package “Automate Owner Move-Out with Service Order Update” is intended to be used for applications on SAP S/4HANA 1809 and requires the following services in SAP Business Technology Platform.

- SAP Build Process Automation
- SAP Integration Suite
- SAP Connectivity service
- SAP Business Application Studio
- SAP Application Runtime Service
- SAP Work Zone, standard or advanced
- SAP Cloud Identity Services - Identity Authentication (optional)

Setup and Configuration

The **Handle Tenant Move-in Date Changes** content package requires SAP Build Process Automation. Based on which service you plan to use, follow the appropriate section to configure either SAP Build Process Automation

SAP Business Technology Platform Cockpit

Configure SAP Build Process Automation

Follow the setup and configuration section of SAP Build Process Automation:

1. [Subscribe to SAP Build Process Automation \(Standard Plan\)](#)
2. [Configure Destinations for Live Process Projects](#)
 - a. Import Package Destination
 - b. Business Rules Destination to support start and step conditions
3. [Configure SAP Work Zone Service for SAP Build Process Automation](#)

Configure Process Automation Destination

A destination is required in the SAP Business Technology Platform subaccount where SAP Build Process Automation is subscribed. Create a destination with the name "sap_process_automation_service" with the following configuration if it doesn't exist already. Please refer to [create a HTTP destination](#) OAuth 2.0 Authentication (client credentials).

Name	sap_process_automation_service
Type	HTTP
Proxy Type	Internet
Authentication	OAuth2ClientCredentials
URL	<"endpoints"."api">
Client ID	<"uaa":"clientis">
Client Secret	<"uaa":"clientsecret">
Token Service URL	<"uaa":"url"/>/oauth/token

Note: While creating the service instance for SAP Build Process Automation service, make sure that at least the required scopes are assigned (help documentation to enable technical authentication to [access the SAP Build Process Automation APIs](#)). If the scopes are not assigned, you can also [update the service instance](#) with the required scopes.

Configure OAuth2ClientCredentials SAP Build Process Automation Destination (Service Instance)

Ignore this step if there is already a destination using SAP Build Process Automation service instance created.

Create new destination to call SAP Build Process Automation APIs using a service route from SAP UI5 component. For more details, follow the help document:

<https://help.sap.com/viewer/cca91383641e40ffbe03bdc78f00f681/Cloud/en-US/685f383cebb54c009b2fac633b32c90f.html>.

The image shows two screenshots of the SAP Destination Configuration wizard. The top screenshot is the 'Service Instance' tab, and the bottom screenshot is the 'Additional Properties' tab.

Service Instance Tab:

- Service Instance: * sap_processautomation
- Name: * process_atuomation_service_destination
- Description: Call SAP Process Automation APIs using a service route
- Buttons: Next, Cancel

Additional Properties Tab:

- Name: * process_automation_service_destination
- Type: HTTP
- Description: Call SAP Process Automation APIs using a s...
- URL: * https://sap.com/DUMMY_URL
- Proxy Type: Internet
- Authentication: OAuth2ClientCredentials
- Use mTLS for token retrieval:
- Client ID: * sb-... I9...
- Client Secret: *****
- Token Service URL Type: * Dedicated (selected), Common
- Token Service URL: * https://... ..
- Token Service User:
- Token Service Password:
- Buttons: Save, Cancel

Additional Properties Table:

Property Name	Value	Action
endpoints	{"api":"https://...	🗑️
html5-apps-...	{"app_host_id":"W000...	🗑️
saasregistry...	true	🗑️
sap.cloud.s...	com.sap.spa.process...	🗑️
sap.cloud.s...	spa	🗑️

Use default JDK truststore

Configure Email Destination

Email destination will be needed to send email notifications during workflow execution to approver or requestor, based on the workflow definition. Follow the documentation to set up email destination: [configure email destination](#).

Configure SAP Integration Suite Destination

To call an integration flow, a HTTP destination is required in the SAP BTP tenant where the SAP Build Process Automation is subscribed. Create a destination called CPI with either Basic Authentication **or** OAuth2ClientCredentials.

Note: Ensure that the destination name is the same as below.

Destination with Basic Authentication

Name	CPI
Type	HTTP
Proxy Type	Internet
Authentication	Basic Authentication
URL	<runtime.url>
Username	<user>
Password	<password>

Destination with OAuth2ClientCredentials Authentication

Name	CPI
Type	HTTP
Proxy Type	Internet
Authentication	OAuth2ClientCredentials
URL	<runtime.url>
Client Id	<client ID>
Client Secret	<client secret>
Token Service URL	<oauth.url.for.clientCredentials>

Configure RFC Destination

Check the integration guide for the package **SAP Build Process Automation Integration with S/4HANA-Update the Owner Move-out and Service Order**

Set up Content Package

Import and deploy Integration Suite content

This live process content **Handle Tenant Move-In Date Changes** requires the Integration Suite package **SAP Build Process Automation Integration with SAP S/4HANA for Handle Tenant Move In Date Changes** to process the **Move-Out Date of Owner and change Service order date of tenant** in SAP S/4HANA. The integration content package [SAP Build Process Automation Integration with SAP S/4HANA for Handle Tenant Move In Date Changes](#) is available in SAP API Business hub. Integration models use Function Modules/BAPI'S to integrate with SAP S/4HANA. The following integration models are available in this package.

1. Trigger Workflow Owner Move-Out
2. Update Owner Move-Out Date
3. Get Host and Port of SAP S/4HANA system.
4. Get Service Order
5. Update Date in Service Order

Import the integration package to your SAP Integration Suite tenant. To be able to import and deploy integration flows, you need the role AuthGroup.IntegrationDeveloper (in Neo environment) or PI_Integration_Developer (in cloud foundry environment) assigned in your tenant.

Import pre-packaged Integration content in SAP Integration Suite

- Access your SAP Integration Suite tenant management node (<https://<integrationtenant>/itspaces>).
- View all pre-packaged integration flow under Discover->Integration. (<https://<integrationtenant>/itspaces/shell/discover>)
- Search content package "[SAP Build Process Automation Integration with SAP S/4HANA for Handle Tenant Move In Date Changes](#)".
- Click on the package **SAP Build Process Automation Integration with SAP S/4HANA for Handle Tenant Move In Date Changes**.
- Click Copy to import the Integration content package to your workspace.
- Navigate to the Monitor view (<https://<integrationtenant>/itspaces/shell/monitoring>) to setup the security materials required for the package.
- Deploy the following credentials using the Security Material APP
 - **Workflow** – (OAuth2 Client Credentials) To start the workflow in SAP Build Process Automation. ([help documentation to determine the service configuration parameters](#))

Note: The credential names can be different from what is mentioned above. Make sure that you configure the appropriate credential names in the integration flow's HTTP adapter configuration.

Import and deploy SAP UI5 Application content

The project consists of the module **Automate Owner Move Out with Service Order** (as additional artefacts) that includes a workflow to orchestrate the update process and include the user interface for exception handling.

Following steps can be followed to utilize the SAP UI5 application provided with this process package:

- Download the SAPUI5 application file from the imported store project, it will available under the file section in the package.
- Open Business Application Studio and import the previously downloaded SAPUI5 project.
- Ensure that you have already created the SAP Build Process Automation instance and the

same instance details need to be updated in the mta.yaml file available in the SAP UI5 application project.

```

() package-lock.json      83
() package.json          84
StartUI-content.zip      85
! ui5.yaml               86
() xs-app.json           87
! mta.yaml               88
() package-lock.json     89
@ README.md              90
() xs-security.json

```

```

service-plan: application
service: xsuaa
type: org.cloudfoundry.managed-service
- name: Destination
  type: org.cloudfoundry.existing-service
- name: SBPA-instance
  type: org.cloudfoundry.existing-service

```

- Build SAPUI5 project using mta.yaml file & the generated project (generated mtar file will be available in the mta_archives folder) file can be deployed.

Note:

Destination names need to be updated in xs-app.json that was previous configured in “Configure SAP S/4HANA Destination” section.

Import SAP Build Process Automation content

In the [SAP Build Process Automation Store](#) , search for live process package **Automate Owner Move-Out with Service Oder Update** and import the same. Please go to Configuration Guide for further process.

Deploy Custom ABAP Objects

Configure BOR Event in SAP S/4 HANA

Create and Deploy the Move-In/Move-Out Events in SAP S/4HANA

1. Create a Workflow Event and Configure it in the Transaction code SWE2.

Object Category	Obj. Type	Event	Receiver Type	Type linkage a...	Enable event ...	Status
<input type="checkbox"/> BOR Object Type	MOVEINDOC	MOVEINDATECHANGED	WS20500047	<input checked="" type="checkbox"/>	<input type="checkbox"/>	No errors

2. Double click on the Event and find the below screen.

Change View "Event Type Linkages": Details

Object Category: BOR Object Type

Object Type: MOVEINDOC

Event: MOVEINDATECHANGED

Receiver Type: WS20500047

Linkage Setting (Event Receiver)

Receiver Call: Function Module

Receiver Function Module: ZSWW_WI_CREATE_VIA_EVENT

Check Function Module:

Receiver Type Function Module:

Destination of Receiver:

Event delivery: Using tRFC (Default)

Linkage Activated

Enable Event Queue

3. Redefine the standard Function Module SWW_WI_CREATE_VIA_EVENT to a wrapper Function module ZSWW_WI_CREATE_VIA_EVENT.
4. Save.

Note: -

- Create a Transport Request number before creating the repository objects.
- Create a package and save all the repository objects under the same package.
- Find below the Function Modules that is required to execute the scenarios.

No	Function Module Name	Description
1	ZSWW_WI_CREATE_VIA_EVENT	To trigger the Move-In Date change
2	ZWF_FM_MOVEIN	To trigger the Data flow by using Oauth2.0
3	ZW_MOVE_OUT_DATE_CHANGE	Wrapper to update the Move out Date
4	ZW_FETCH_SERVICE_ORDER_NUMBER	To fetch the Service Order details
5	ZWRAPPER_SERVICE_ORDER_UPDATE	Service Order change Date

Create a Function Group

1. Go to the Transaction SE37.
2. Select in menu as GOTO->FUNCTION GROUPS->CREATE GROUP.
3. Then a pop-up window will come write function group name starting with Z or Y and short description. In this case ZSWW_SRV as function group name.
4. Then save it in appropriate package and attach to a transport request.

Use the same function group ZSWW_SRV to while creating the Function Modules.

Create Function Module ZSWW_WI_CREATE_VIA_EVENT

1. Go to the Transaction SE37.
2. Enter the Function Module name ZSWW_WI_CREATE_VIA_EVENT, Function Group name ZSWW_SRV and short text Move In document Change Date.
3. Then save it in appropriate package and attach to a transport request.
4. Assign the Importing parameters.

Parameter Name	Typing	Associated Type	Default Type	Optional	Pass by Value	Short text
EVENT	LIKE	SWETYPESCOU-EVENT		No	Yes	Name of Event
RECTYPE	LIKE	SWETYPESCOU-RECTYPE		No	Yes	Type of Event Receiver, here: Task ID
OBJTYPE	LIKE	SWETYPESCOU-OBJTYPE		No	Yes	Type of Triggering Object
OBJKEY	LIKE	SWEINSTCOU-OBJKEY		No	Yes	Key of Triggering Object
EXCEPTIONS_ALLOWED	LIKE	SWEFLAGS-EXC_OK	SPACE	Yes	Yes	Indicator Showing Whether FM Can Raise Exceptions
X_AUSZBELEG	TYPE	EINZBELEG		Yes	Yes	Consecutive number of move-out document
X_NEWAUSZDAT	TYPE	EINZDAT		Yes	Yes	Move-In Date

5. Assign the Exporting parameters.

Parameter Name	Typing	Associated Type	Pass by Value	Short text
REC_ID	LIKE	SWELOG-RECID	Yes	Key of Receiving Object
Y_DB_UPDATE	LIKE	REGEN-DB_UPDATE	Yes	Database updated (x) or not (SPACE)

6. Assign the Tables.

Parameter Name	Typing	Associated Type	Optional	Short text
EVENT_CONTAINER	LIKE	SWCONT	Yes	Event Container
TY_NEW_SM_ORDERS	TYPE	ISU06_T_SM_ORDERS	Yes	Service Orders (Notifications)

7. Assign the Exceptions.

Exception	Short text
READ_FAILED	Read Definition for Task Failed
CREATE_FAILED	Create Work Item Failed

8. Implement the custom logic in the Receiver Function Module ZSWW_WI_CREATE_VIA_EVENT to trigger the workflow event and transfer the required details to the CPI(IFLOW).

Copy the code snippet from [SAP Note 3135241](#) and paste it in the source code section of the Function Module ZSWW_WI_CREATE_VIA_EVENT. Then save and activate it.

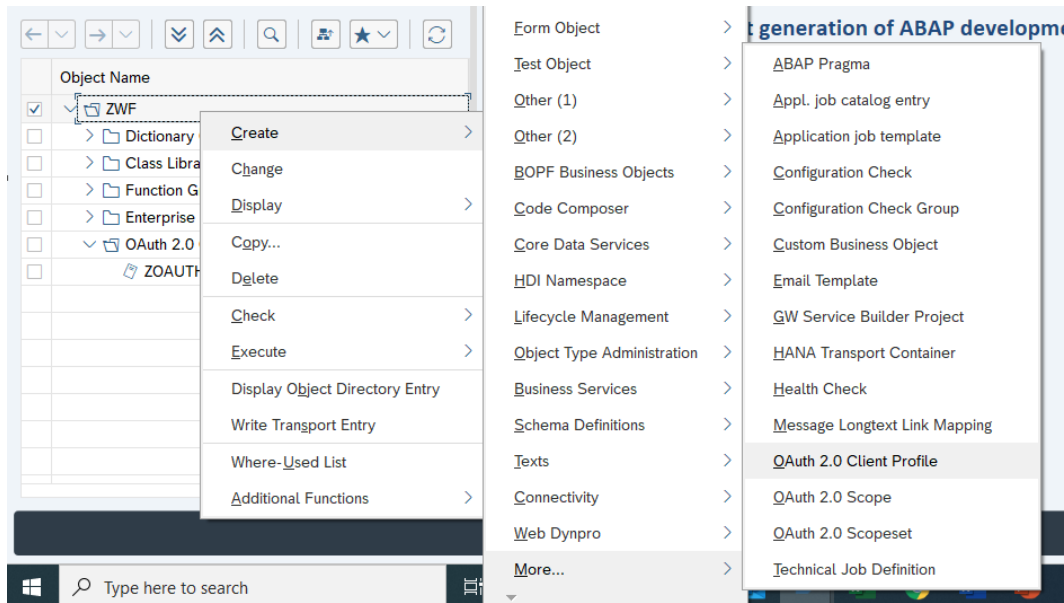
Create & configure the OAuth Setup

OAuth2.0 allows an application to request authentication on behalf of users with third party user accounts, without the user having to grant its credentials to the application.

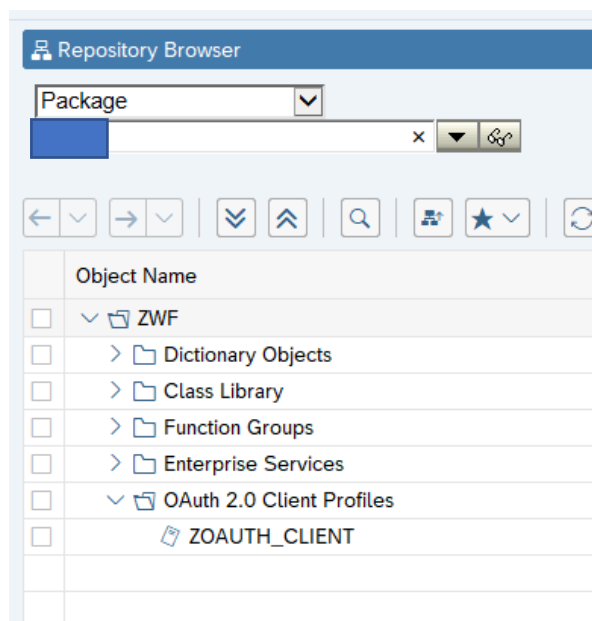
Need to create and configure the OAuth authentication by creating a custom function module and configure the client profile in the Transaction SE80.

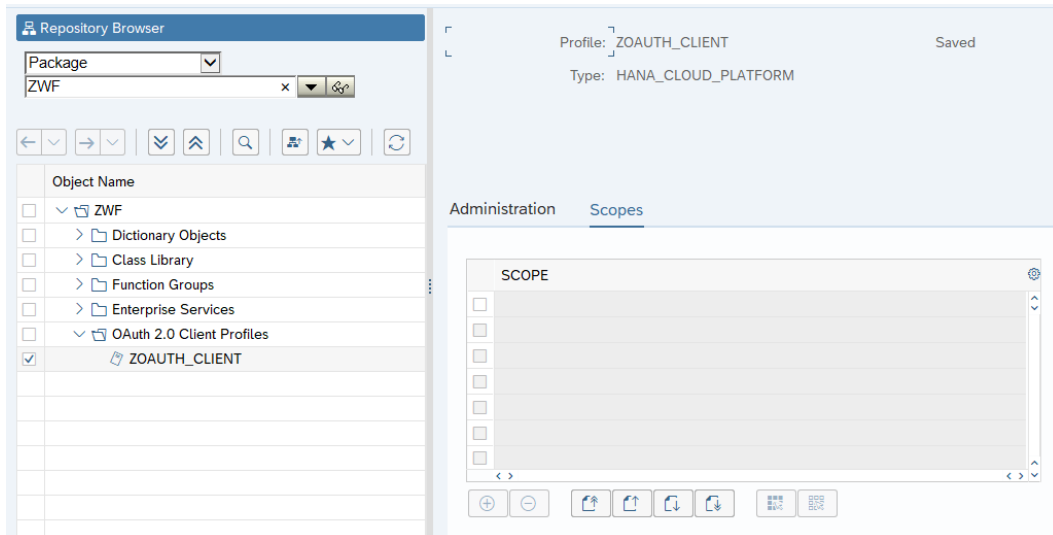
Creating OAuth2.0 client profile

Go to the transaction SE80-> Choose the Package name



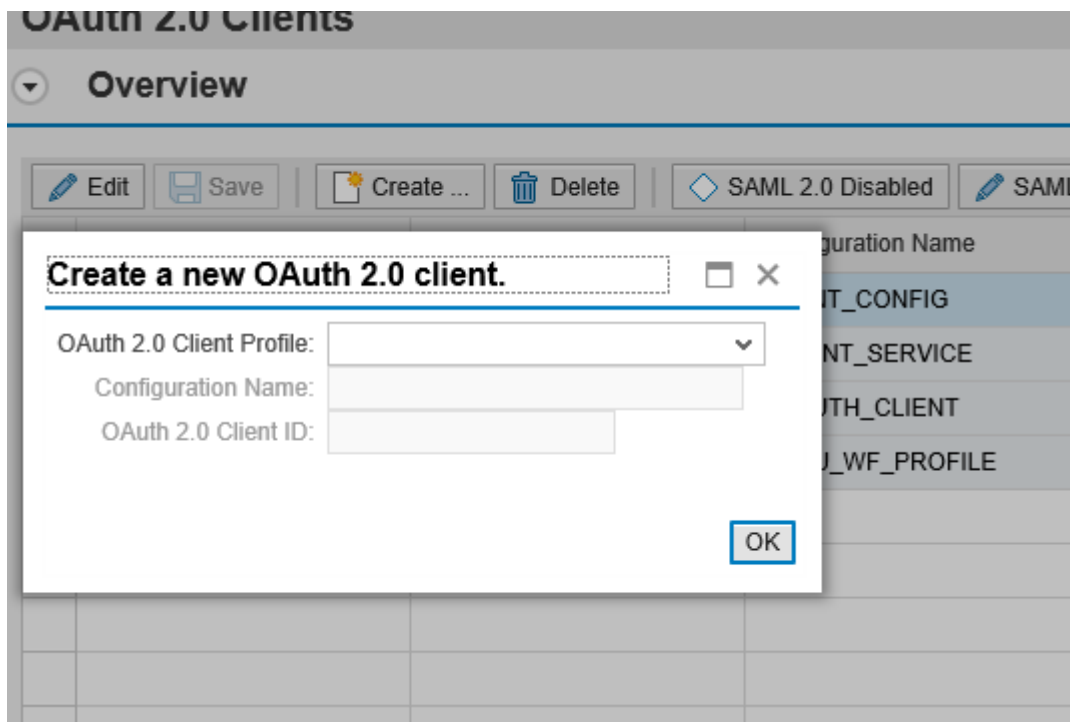
Enter the name of client profile which you want to create and provide the type as HANA_CLOUD_PLATFORM.





Configure the OAuth2.0 Client

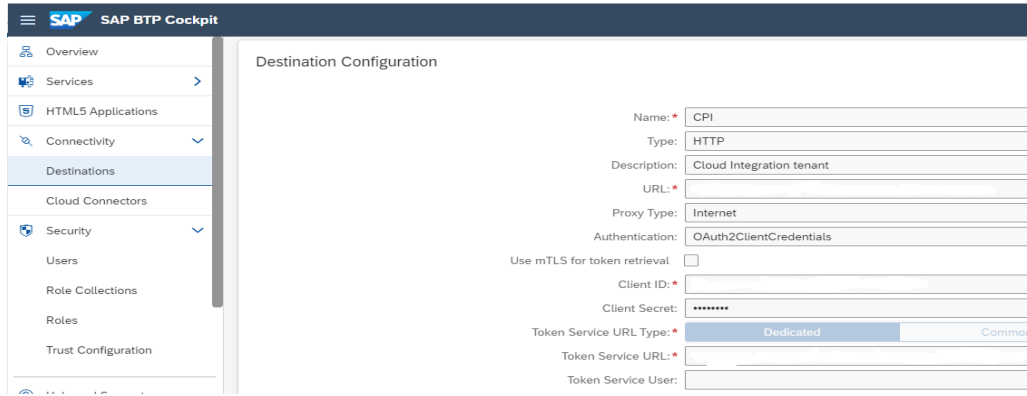
- Go to transaction OA2C_CONFIG to configure the OAuth2.0.
- Click on 'Create'.



- Select the OAuth2.0 Client Profile as 'ZOAUTH_CLIENT_PROFILE', provide the configuration name which was created during the Step -> Create and configure the Oauth setup (Refer the transaction SE80 and provide the package name then check under the Oauth2.0 Client Profiles.

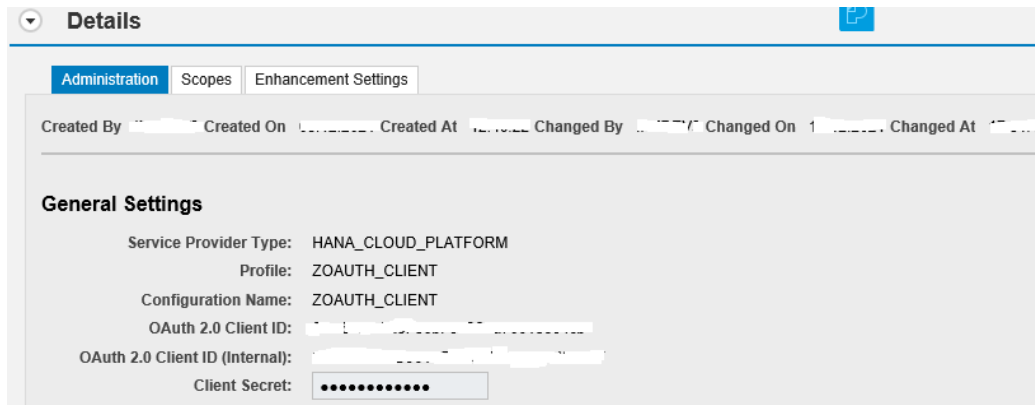
How to get the Oauth2.0 Client Id:

The Client Id will be available from the CPI destination in SAP BusinessTechnology Platform cockpit. Go to SAP BTP Cockpit-> Open Destinations



- Then press OK.

4. In the Administration section maintain the Client Secret



5. Also provide the Token Endpoint and Authorisation Endpoint in the Authorization Server Settings.



6. Press the check box as 'Basic', Resource Access Authentication as 'Header Field' and select grant type as 'Client Credentials'.

Access Settings

Client Authentication: Basic
 Form Fields

Resource Access Authentication: Header Field
 Form Field

Selected Grant Type: Current user related
 Client Credentials

Grant Type (Current User related): Authorization Code
 SAML 2.0 Bearer Assertion

Redirection URI Server: https:// [text box]
 Redirection URI: [text box]
 Target Endpoint: [text box]

SAML 2.0 Audience: [text box]
 SAML 2.0 Recipient: [text box]
 User E-Mail for SAML 2.0 Name ID: [text box]

Resource Owner Password Credentials: Request Tokens ...

Refresh Token Validity: [input type="text" value="-1"] [in days]

7. Click on save.

Now go to the transaction OA2C_CONFIG and verify the Configuration.

In this scenario the OAuth2.0 configuration name is 'ZOAUTH_CLIENT_PROFILE'.

Service Provider Type	Profile	Configuration Name	OAuth 2.0 Client ID
HANA_CLOUD_PLATFO...	ZOAUTH_CLIENT	ZOAUTH_CLIENT	[blurred]

Note: The OAuth configuration name ZOAUTH_CLIENT_PROFILE should be used in the remote enabled Function Module ZWF_FM_MOVEIN which was configured in the next section.

Create Remote Enabled Function Modules

Function Module ZWF_FM_MOVEIN

1. Create an RFC enabled function module ZWF_FM_MOVEIN and provide the function group as ZSWW_SRV and the short description.
2. Assign the Importing parameters.

Parameter Name	Typing	Associated Type	Pass by Value	Short text
MOVE_OUT_DOCUMENT	TYPE	CHAR12	Yes	Move Out document
MOVE_OUT_DATE	TYPE	DATUM	Yes	Move Out Date
MOVE_IN_DOCUMENT	TYPE	CHAR12	Yes	Move In Date
MOVE_IN_DATE	TYPE	DATUM	Yes	Move In Date
INSTALLATION	TYPE	CHAR10	Yes	Installation
PREMISE	TYPE	CHAR10	Yes	Premise
CONTRACT_ACC_NUMBER	TYPE	CHAR12	Yes	Contract Account Number
CONTRACT	TYPE	CHAR10	Yes	Contract
EMAIL_ADDRESS	TYPE	AD_SMTPADR	Yes	E-Mail Address
FIRSTNAME	TYPE	AD_NAMEFIR	Yes	First Name
USERNAME	TYPE	AENAM	Yes	Name of person who changed object

3. Assign the Exporting parameters.

Parameter Name	Typing	Associated Type	Pass by Value	Short text
ET_MESSAGE	TYPE	BAPI_MSG	Yes	Message Text

We first read the destination having profile. After fetching the profile, we create it and set the token. If set token fails, then we will execute client credential flow to get token and set the token again. Using the token, we will get data from cloud. This is how we fetch the data from APIs.

Copy the code snippet from [SAP Note 3135241](#) and paste it in the source code section of the Function Module ZWF_FM_MOVEIN.

Make the following changes in the function module:

In the call CL_HTTP_CLIENT->CREATE_BY_URL, provide the URL for Integration flow end point in the Exporting Parameters. For more details on how to get the URL, refer to the [SAP Help Portal](#).

In the call L_OAUTH2_CLIENT->CREATE, if needed, update the profile name (Refer Creating OAuth2.0 client profile section) and configuration name (Refer Configure the OAuth2.0 Client section) in the Exporting Parameters.

Save and activate the function module.

Function Module ZW_MOVE_OUT_DATE_CHANGE

After Move-In Date has changed and workflow got triggered:

- Move-out Date change will be triggered from SAP Business Technology Platform
- It will call the Function Module ZW_MOVE_OUT_DATE_CHANGE to update the date change at S/4HANA side.

Create a Wrapper Function Module to Update the Move Out Change Date in the Transaction EC56E.

1. Go to the transaction SE37.
2. Create a remote enabled Function module ZW_MOVE_OUT_DATE_CHANGE and enter the Function group as ZSWW_SRV and Short description.
3. Save it.
4. Assign the Importing parameters.

Parameter Name	Typing	Associated Type	Optional	Pass by Value	Short text
X_AUSZBELEG	TYPE	AUSZBELEG	Yes	Yes	Consecutive number of move-out document
X_NEWAUSZDAT	TYPE	AUSZDAT	Yes	Yes	Move-Out Date

5. Assign the Exporting parameters.

Parameter Name	Typing	Associated Type	Pass by Value	Short text
Y_DB_UPDATE	LIKE	REGEN-DB_UPDATE	Yes	Database updated (x) or not (SPACE)
Y_EXIT_TYPE	TYPE	REGEN-EXIT_TYPE	Yes	Function with which editing was exited

6. Assign the Tables.

Parameter Name	Typing	Associated Type	Optional	Short text
TY_NEW_SM_ORDERS	TYPE	ISU06_T_SM_ORDERS	Yes	Service Orders (Notifications)

7. Assign the Exceptions.

Exception	Short text
NOT_FOUND	Object Not Found
FOREIGN_LOCK	Object is currently locked
GENERAL_FAULT	Other
INPUT_ERROR	Input error
ACTION_FAILED	Could Not Execute Action
NOT_AUTHORIZED	You are not authorized to make changes
PARAM_ERROR	
CANCELLED	
BILLED	Billed
DPP	Data Privacy and Protection

Copy the code snippet from [SAP Note 3135241](#) and paste it in the source code section of the Function Module ZW_MOVE_OUT_DATE_CHANGE. Then save and activate it.

Function Module ZW_FETCH_SERVICE_ORDER_NUMBER

After Move-out Date change has been updated then again, an RFC call will get trigger from SAP Business Technology Platform by calling the function module ZW_FETCH_SERVICE_ORDER_NUMBER to fetch the associated service order number from S/4HANA side.

1. Go to the transaction SE37.
2. Create a remote enabled Function module ZW_FETCH_SERVICE_ORDER_NUMBER and enter the Function group as ZSWW_SRV and short description.
3. Save it.
4. Assign the Importing parameters.

Parameter Name	Typing	Associated Type	Pass by Value	Short text
MOVE_IN_DOCUMENT	TYPE	CHAR12	Yes	Move In Document

5. Assign the Exporting parameters.

Parameter Name	Typing	Associated Type	Pass by Value	Short text
ET_MESSAGE	TYPE	BAPI_MSG	Yes	Message Text
SERVICE_ORDER_NUMBER	TYPE	AUFNR	Yes	Order Number

Copy the code snippet from [SAP Note 3135241](#) and paste it in the source code section of the Function Module ZW_FETCH_SERVICE_ORDER_NUMBER. Then save and activate it.

Function Module ZWRAPPER_SERVICE_ORDER_UPDATE

Once Service order is picked up then again there is RFC call from SAP Business Technology Platform to update the service order number in the S/4HANA side by calling a function module ZWRAPPER_SERVICE_ORDER_UPDATE.

1. Go to the transaction SE37.
2. Create a remote enabled Function module ZWRAPPER_SERVICE_ORDER_UPDATE and enter the Function group as ZSWW_SRV and short description.
3. Save it.
4. Assign the Importing parameters.

Parameter Name	Typing	Associated Type	Pass by Value	Short text
SERVICE_ORDER_NUMBER	TYPE	AUFNR	Yes	Order Number
DATE	TYPE	DATUM	Yes	Date

5. Assign the Importing parameters.

Parameter Name	Typing	Associated Type	Pass by Value	Short text
Y_DB_UPDATE	TYPE	REGEN-DB_UPDATE	Yes	Database updated (x) or not (SPACE)
ET_MESSAGE	TYPE	BAPI_MSG	Yes	Message Text

Copy the code snippet from [SAP Note 3135241](#) and paste it in the Source code section of the Function Module ZWRAPPER_SERVICE_ORDER_UPDATE. Then Save and Activate it.

Process Visibility

Process Visibility capability in SAP Build Process Automation enables process owners and process operators to gain real time visibility on processes and key process performance indicators. It also enables customers gain out of the box process visibility into their deployed processes. Please refer [help document](#) for more details.

Handle Tenant Move-in Date Changes process content package provide out of the box visibility on all the process variants in SAP Build Process Automation. Line of business expert will be able to enhance the visibility scenario to their requirements.

Configure Visibility Scenarios in SAP Build Process Automation

1. Go to the SAP Build Process Automation Lobby.
2. Select Handle Tenant Move-in Date Changes Project.
3. Click to open **Handle Tenant Move-in Date Changes** scenario.
4. Click Activate button.

Please go through the [help documentation](#) on how to configure the visibility scenario.

Access Process Workspace in SAP Build Process Automation

The content package includes a process visibility scenario that enables you to get real time visibility into the Handle Tenant Move-in Date Changes workflow. There are some performance indicators that enable business users to gain transparency on how these workflows are performing. The process visibility configuration tool enables customers to further enhance the performance indicators to fulfill their requirements. Please go through [help documentation](#) on how to configure a visibility scenario. You can access visibility workspace for Handle Tenant Move-in Date Changes from the Process Workspace tile in Work Zone. If you do not see that title in your Work Zone workspace then request your admin to give you access. Please go through [help documentation](#) on how to access process workspace

Configure Work Zone to access the Automatic Overtime Split Visibility Dashboard

1. Once you have added the applications process Visibility Scenario Instances (with app ID com.sap.spa.pv.instances) and Visibility Scenario Dashboard (with app ID com.sap.spa.pv.ovp), follow the below steps to add a tile to access Handle Tenant Move-In Date Changes dashboard.
 - Navigate into "Visibility Scenario Dashboard".
 - On the screen that opens, choose create a Local Copy.
 - To use custom texts, choose Edit and adapt the texts in the general section.
 - You can use a custom title, description, and subtitle for the title.
 - Choose the Navigation tab.
 - Under the Intent section, ensure that the value in the action tab is unique for every application.
 - Under the Parameters section, provide the following:

Parameter Name	Parameter Value
Name	scenarioId
Default Value	com.sap.content.overtimesplit
Required	Toggle to Yes

- Choose Save.
 - Assign the local copy to a group and make sure that they're visible to users. For more information, see [Assign Apps to a Group and to a Catalog](#) and [Assign Content to a Role](#).
2. Once created, select app that corresponds to "Handle Tenant Move-In Date Changes".
 3. User will see the process visibility dashboard.

For more information on how to add scenario-specific tiles, refer to the [help documentation](#).

User Interface in Update Owner Move-Out

Exception handling

When an exception occurs while updating the owner move-out date, the user who is the service agent (one who changes the Move-In date) will receive a task in My Inbox in SAP Business Technology Platform to take relevant actions.

The user id (AENAM-Name of person who changed object) of the service agent is fetched from the table **EEIN** by passing move-in document number.

The user has two options to handle the exception case:

1. Cancel – When the user clicks on the cancel button, the workflow instance will get cancelled and the move-out date is not updated automatically.
2. Retry – If it was an error that is already fixed outside the scope of workflow, the user can re-trigger the workflow to automatically update the owner moveout date.

Error Handling for OwnerMoveOut

Error while updating OwnerMoveOut date for MoveOut Doc : 900000000260

Created On: Dec 27, 2021 RESERVED
MEDIUM

Document details

MoveOut Document Number:	900000000260
Premise:	5000000342
MoveIn Document Number:	800000000316
Installation:	8000000340
MoveOut Date:	2022-02-27
Error:	Foreign lock

Cancel
Retry
Show Log
Release
🔗

Optional

Configure Cloud Connector

For SAP S/4HANA on-premises landscape, configure cloud connector to enable secure tunnel to SAP Business Technology Platform tenant. Please refer the help documentation to [configure Cloud Connector](#). Services/Resources that need to be exposed from SAP S/4HANA on-premises using Cloud Connector are as mentioned below:

Resources	Protocol	Use
TH_GET_VIRT_HOST_DATA	RFC	To fetch the Host and Port of the backend system
ZW_FETCH_SERVICE_ORDER_NUMBER	RFC	To fetch the Service Order details
ZWRAPPER_SERVICE_ORDER_UPDATE	RFC	Service Order change Date
ZW_MOVE_OUT_DATE_CHANGE	RFC	Wrapper to update the Move out Date

Making Custom changes in SAP Build Process Automation

Prerequisite: an account with access to SAP Business Application Studio as well as space developer permissions in SAP Business Technology Platform.

The source code for both the process and the SAPUI5-based user interfaces are available as part of the content package. With this, custom modifications can be implemented to adapt the content for specific needs.

- In **Application Lobby**, search the package name and select **Sources** tab
- select the archive you want to download in the list on the left side
- click on the blue filename behind **File (tar, zip)** to download the attached source archive
- Import the archive into SAP Business Application Studio
- make any necessary modifications
- Build and deploy the MTA archive, using the space developer credentials

Please refer to the documentation for [SAP Business Application Studio](#), the documentation for [Modeling a Workflow](#) and the documentation for [Creating User Interfaces](#) for details.