

## SAP Cloud for Customer Integration with SAP ERP - Change Log

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### Release: **2411**

**Date:** 08-Oct-2025

**Description:** Post exits have been added to below integration flows.

- Request Contract Data from SAP Business Suite (1.6.4)
- Request Ticket Data from SAP Business Suite (1.10.3)

**Date:** 21-Aug-2025

**Artifact:** Confirm Contract Replication to SAP Business Suite

**Version:** 1.0.5

**Description:** Updated sender adapter to support user role.

**Date:** 26-Jun-2025

**Artifact:** Value Mapping for SAP Cloud for Customer Integration with SAP ERP

**Version:** 1.3.5

**Description:** Removed hidden files which sometimes might cause duplicate entries.

**Date:** 10-Apr-2025

**Artifact:** Request Sales Document Data from SAP Business Suite

**Version:** 1.3.3

**Description:** Correction in the call to ERP Endpoint.

**Date:** 17-Mar-2025

**Artifact:** Request Sales Document Data from SAP Business Suite

**Version:** 1.3.2

**Description:** Added Post Exit to the iflow.

**Date:** 12-Mar-2025

**Artifact:** Replicate Service Ticket Attachment to SAP Business Suite

**Version:** 1.0.4

**Description:** The user role in the sender adapter has been externalized.

**Date:** 04-Feb-2025

**Description:** The sender adapter has been updated to support user role authorization in following integration flows.

**Artifacts:**

1. Request Customer Fact Sheet from SAP Business Suite (1.1.3)
2. Request Document Flow from SAP Business Suite (1.0.6)
3. Request Business Document Print Preview from SAP Business Suite (1.0.4)
4. Request Exchange Rate from SAP Business Suite (1.0.6)
5. Request Opportunity Data from SAP Business Suite (1.1.6)
6. Check Connectivity from SAP Business Suite (1.0.4)
7. Check Connectivity to SAP Business Suite (1.0.5)

**Date:** 13-Dec-2024

**Artifact:** Replicate Employee from SAP Business Suite

**Version:** 2.2.4

**Description:** Mapping correction provided for BirthName, BirthPlaceName and NationalityCountryCode

**Date:** 13-Nov-2024

**Description:**

Package is updated for SAP Cloud for Customer 24/08 release. Detailed release information is available in the SAP note [3538657](#).

**Date:** 13-Nov-2024

**Artifact:** Replicate Account Hierarchy Simple from SAP Business Suite

**Version:** 1.1.2

**Description:** Integration flow has been enhanced to support customer extensions

**Release:** **2408**

**Date:** 12-Aug-2024

**Description:**

Package is updated for SAP Cloud for Customer 24/08 release. Detailed release information is available in the SAP note [3505780](#).

**Date:** 12-Aug-2024

**Artifact:** Value Mapping for SAP Cloud for Customer Integration with SAP ERP

**Version:** 1.3.4

**Description:** Added a value mapping of AddressSubtype in SAP ERP to isWorkplaceAddress in SAP C4C for integration flow Replicate Employee from SAP Business Suite.

Release: **2308**

**Date:** 20-Jun-2024

**Artifact:** Value Mapping for SAP Cloud for Customer Integration with SAP ERP

**Version:** 1.3.3

**Description:** A value mapping entry has been added for COD\_FollowUp\_Doc\_Type-CODDocumentTypeCode <> ERPDocumentType-ERPDocumentTypeCode, needed for integration flow Create Ticket Follow Up Document in SAP Business Suite

**Date:** 18-Jun-2024

**Artifact:** Notify Service Ticket of Follow Up Document and Confirm Registered Product from SAP Business Suite

**Version:** 1.2.1

**Description:** The user role in the sender adapter has been externalized.

**Date:** 26-Oct-2023

**Artifact:** Request Sales Document Data from SAP Business Suite

**Version:** 1.13.1

**Description:** Sender and Receiver SOAP adapters have been upgraded to latest version

**Date:** 16-Aug-2023

**Artifact:** Replicate Stock Location from SAP Business Suite

**Version:** 1.2.0

**Description:** IDOC adapter has been upgraded to latest version to support Invalid XML Character Handling.

**Date:** 31-Jul-2023

**Description:**

Package is updated for SAP Cloud for Customer 23/08 release. Detailed release information is available in the SAP note [3361218](#).

Release:**2305**

**Date:** 19-Jun-2023

**Artifact:** Replicate Time Report to SAP Business Suite

**Version:** 1.2.1

**Description:** Correction provided to fix an issue with starting of the integration flow due to

org.apache.camel.FailedToCreateRouteException error .

**Date:** 05-May-2023

**Artifact:** Replicate Time Report to SAP Business Suite

**Version:** 1.2.0

**Description:** Enhanced integration flow to support customer extension.

**Date:** 04-May-2023

**Description:**

Package is updated for SAP Cloud for Customer 23/05 release. Detailed release information is available in the SAP note [3330267](#).

**Release:**[2302](#)

**Date:** 13-Mar-2023

**Artifact:** Replicate Sales Order and Sales Quote from SAP Business Suite

**Version:** 2.6.5

**Description:** Correction provided for attribute ConfigurationUUID under Item node to pass valid UUID

**Date:** 30-Jan-2023

**Description:**

Package is updated for SAP Cloud for Customer 23/02 release. Detailed release information is available in the SAP note [3295726](#).

**Release:**[2211](#)

**Date:** 20-Jan-2022

**Artifact:** Replicate Contract Attachment to SAP Business Suite

**Version:** 1.0.3

**Description:** Externalized Location ID has been added to Receiver adapter.

**Date:** 21-Dec-2022

**Artifact:** Confirm Customer Order Replication to SAP Business Suite

**Version:** 1.0.7

**Description:** Correction provided sender certificate configuration issue.

**Date:** 29-Nov-2022

**Artifact:** Replicate Sales Order and Sales Quote from SAP Business Suite

**Version:** 2.6.4

**Description:** Correction provided to fix deletion of contact Party in the Sales Quote.

**Date:** 16-Nov-2022

**Artifact:** Replicate Sales Order and Sales Quote from SAP Business Suite

**Version:** 2.6.3

**Description:** Correction provided to enable Deletion of Contact Party in the Sales Quote.

**Date:** 20-Oct-2022

**Description:**

Package is updated for SAP Cloud for Customer 22/11 release. Detailed release information is available in the SAP note [3260466](#).

Release:[2208](#)

**Date:** 11-Oct-2022

**Artifact:** Request Contract Data from SAP Business Suite

**Version:** 1.6.3

**Description:** Correction provided for payment terms node.

**Date:** 01-Aug-2022

**Description:** Package version is updated to 2208. No new features are released in this version.

Release:[2205](#)

**Date:** 07-Jul-2022

**Artifact:** Confirm Customer Order Replication to SAP Business Suite

**Version:** 1.0.6

**Description:** Sender SOAP adapter now supports externalization for user role.

**Date:** 03-May-2022

**Description:**

Package is updated for SAP Cloud for Customer 22/05 release. Detailed release information is available in the SAP note [3197957](#).

Release:[2202](#)

**Date:** 29-Mar-2022

**Artifact:** Replicate Business Attribute Assignment from SAP Business Suite

**Version:** 2.0.2

**Description:** Fixed issue with Business Attribute Assignments to equipment/business partners with multiple sets assigned that could result in an "attribute not found" error.

**Date:** 08-Mar-2022

**Artifact:** Request Sales Document Data from SAP Business Suite

**Version:** 1.12.1

**Description:** Correction provided for schedule line to fix an issue when no schedule line is sent from SAP Business suite.

**Date:** 08-Mar-2022

**Artifact:** Replicate Sales Order and Sales Quote from SAP Business Suite

**Version:** 2.6.1

**Description:** Correction provided for schedule line to fix an issue when no schedule line is sent from SAP Business suite.

**Date:** 10-Feb-2022

**Artifact:** Value Mapping for SAP Cloud for Customer Integration with SAP ERP

**Version:** 1.3.2

**Description:** Added following value mapping entry, used by integration flow Replicate Material from SAP Business Suite.

Source: Agency – ERP, Identifier: ProductHierarchy

Target: Agency – COD, Identifier: ProductCategory

**Date:** 27-Jan-2022

**Description:**

Package is updated for SAP Cloud for Customer 22/02 release. Detailed release information is available in the SAP note [3144132](#).

**Release:**[2111](#)

**Date:** 07-Jan-2022

**Artifact:** Replicate Product Category from the SAP Business Suite

**Version:** 1.1.0

**Description:** Enhanced integration flow to support customer extension.

**Date:** 31-Dec-2021

**Artifact:** Replicate Sales Order and Sales Quote from SAP Business Suite

**Version:** 2.5.4

**Description:** Correction provided to fix issue with creation of sales order if the header text has an initial.

**Date:** 23-Dec-2021

**Artifact:** Replicate Sales Order and Sales Quote from SAP Business Suite

**Version:** 2.5.3

**Description:** Enabled externalization of parameter Invalid XML Character handling in Sender IDOC Adapter

**Date:** 20-Dec-2021

**Artifact:** Replicate Product Category from the SAP Business Suite

**Version:** 1.0.3

**Description:** Enabled externalization of User Role in Sender Adapter, additionally the iFlow is migrated to newer version along with sender and receiver adapters.

**Date:** 9-Dec-2021

**Artifact:** Replicate Registered Products from SAP Business Suite

**Version:** 2.0.2

**Description:** Fixed issue with textcollection node during bulk replication of registered product .

**Date:** 08-Nov-2021

*Removed the documentation link for [Deprecated Value Mapping Migration helper tool](#), as the tool is obsolete.*

**Date:** 08-Nov-2021

**Artifact:** Replicate Material from SAP Business Suite

**Version:** 2.1.3

**Description:** Updated IDOC adapter to support parameterization of Invalid XML character handling

**Date:** 26-Oct-2021

**Description:**

Package is updated for SAP Cloud for Customer 21/11 release. Detailed release information is available in the SAP note [3112367](#).

Release:**2108**

**Date:** 02-Aug-2021

**Description:**

Package is updated for SAP Cloud for Customer 21/08 release. Detailed release information is available in the SAP note [3081592](#).

Release:**2105**

**Date:** 23-June-2021

**Artifact:** Value Mapping for SAP Cloud for Customer Integration with SAP ERP

**Version:** 1.3.1

**Description:** Value mapping for Academic Title Code provided.

**Date:** 04-June-2021

**Artifact:** Replicate Material from SAP Business Suite

**Version:** 2.1.2

**Description:** Correction provided for sales text (i.e. SalesProcessInfoTextCollection) formatting issue.

**Date:** 21-May-2021

**Artifact:** Request Product Configuration Details from SAP Business Suite

**Version:** 1.0.3

**Description:** Location ID is now externalized

**Date:** 21-May-2021

**Artifact:** Request Product Configuration Details from SAP Business Suite

**Version:** 1.0.2

**Description:** Correction provided for ERP system URL

**Date:** 19-May-2021

**Artifact:** Replicate Business Partner to SAP ERP (Valid for ERP 6.0 Ehp 7 and following)

**Version:** 1.1.0

**Description:** Mapping correction provided for IDOCTYP in control record and integration flow has been enhanced to support customer extension

**Date:** 19-May-2021

**Artifact:** Create Sales Quote Follow Up Document in SAP Business Suite

**Version:** 2.4.4

**Description:** Mapping corrections provided for Sales Order Item nodes

**Date:** 04-May-2021

**Description:**

Package is updated for SAP Cloud for Customer 2105 release. Detailed release information is available in the SAP note [3052687](#).

Additionally, following artifact has been updated

**Artifact:** Confirm Customer Order Replication to SAP Business Suite

**Version:** 1.0.5

**Description:** Timeout parameter for receiver adapter is now externalized.

**Artifact:** Notify Service Ticket of Follow Up Document and Confirm Registered Product from SAP Business Suite

**Version:** 1.2.0

**Description:** The integration flow now supports both Service Ticket and Registered Product confirmation from SAP ERP to SAP Cloud for Customer. The integration flow has been renamed from *Notify Service Ticket of Follow Up Document from SAP Business Suite* to *Notify Service Ticket of Follow Up Document and Confirm Registered Product from SAP Business Suite*, accordingly.

**Release:**[2102](#)

**Date:** 18-Mar-2021

**Artifact:** Request Product Configuration Details from SAP Business Suite

**Version:** 1.0.2

**Description:** Correction provided for ERP system URL

**Date:** 05-Mar-2021

**Artifact:** Create Sales Quote Follow Up Document in SAP Business Suite

**Version:** 2.4.2

**Description:** Correction provided in message mapping to avoid data loss for Item segments if the sales document with BOM items

**Date:** 02-Feb-2021

**Description:**

Package is updated for SAP Cloud for Customer 2011 release. Detailed release information is available in the SAP note [3019480](#).

Release:[2011](#)

**Date:** 28-Dec-2020

**Artifact:** Replicate Contract to SAP Business Suite

**Version:** 2.0.4

**Description:** Correction provided for Item Other Party item number.

/COD\_CONTRACT\_CREATEFROM\_DAT01/IDOC/E101COD\_S\_REP\_CONTRACT\_DAT  
A/E101BAPIPARNR[13]/ITM\_NUMBER

**Date:** 26-Nov-2020

**Artifact:** Request Document Flow from SAP Business Suite

**Version:** 1.0.5

**Description:** The iFlow now supports message mappings instead of operation mapping and Timeout parameter for receiver channel has been added.

**Date:** 19-Oct-2020

**Description:**

Package is updated for SAP Cloud for Customer 2011 release. Detailed release information is available in the SAP note [2980668](#).

Additionally, following artifact has been updated

**Artifact:** Replicate Contract Call-Off Statistics from SAP Business Suite

**Version:** 1.0.1

**Description:** The Sender system, and Integration process steps have been renamed.

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Note: Minor version for all artifacts has been incremented by 1, to support the SAP standard product taxonomy

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Release: **2008**

**Date:** 08-Sep-2020

**Artifact:** Create Ticket Follow Up Document in SAP Business Suite

**Version:** 2.1.2

**Description:** Removed indentation of output from XSLT mapping to support older NetWeaver releases

**Date:** 25-Aug-2020

**Artifact:** Create Ticket Follow Up Document in SAP Business Suite

**Version:** 2.1.1

**Description:** Correction provided for supporting custom IDOC type, for scenarios where standard content has been extended using integration flow extension.

**Date:** 31-July-2020

**Description:**

Package is updated for SAP Cloud for Customer 2008 release. Detailed release information is available in the SAP note [2951012](#).

Release: **2005**

**Date:** 08-May-20

**Artifact:** Replicate Business Partner from SAP ERP

**Version:** 2.2.1

**Description:** Corrected mapping of RoleListCompletionTransmissionIndicator. It was set as true instead of false.

**Date:** 04-May-2020

**Description:**

Package is updated for SAP Cloud for Customer 2005 release. Detailed release information is available in the SAP note [2920134](#).

Additionally, following artifacts have been updated, to fix a bug with receiver authentication configuration.

**Artifact:** Replicate Measurement Document from SAP Business Suite

**Version:** 2.0.1

**Artifact:** Replicate Measurement Point from SAP Business Suite

**Version:** 2.0.1

Release: **2002**

**Date:** 13-Apr-2020

**Artifact:** Value Mapping for SAP Cloud for Customer Integration with SAP ERP

**Version:** 1.2.3

**Description:**

Added following value mapping entry, used by integration flow Request Ticket Data from SAP Business Suite

Source: Agency – COD, Identifier: CODProcessingTypeCode

Target: Agency – ERP, Identifier: ERPDocumentTypeCode\_ATP

**Date:** 13-Mar-2020

**Artifact:** Replicate Contract from SAP Business Suite

**Version:** 2.1.5

**Description:**

Provided correction, for missing connection between Post-Processing step and End message in the main integration process.

Release: [1911](#)

**Date:** 28-Nov-2019

**Artifact:** Replicate Installation Point from SAP Business Suite

**Version:** 2.0.1

**Description:** Endpoint service URL correction for receiver.

**Date:** 08-Nov-2019

**Artifact:** Replicate Contract from SAP Business Suite

**Version:** 2.1.3

**Description:**

Bulk contract replication has issue with  
/ns0:ContractReplicationRequestToExternal/ContractRequest/ContractRequest/ContractItem/ItemPriceAndTaxCalculation/OperationalPriceComponent

Release: [1908](#)

**Date:** 23-Oct-2019

**Artifact:** Query Customer Quotes in SAP ERP

**Version:** 1.0.2

**Description:**

Added location ID as an external parameter

**Date:** 23-Oct-2019

**Artifact:** Query Sales Orders in SAP ERP

**Version:** 1.0.2

**Description:**

Added location ID as an external parameter

**Date:** 25-Sep-2019

**Artifact:** Replicate Contract from SAP Business Suite

**Version:** 2.1.2

**Description:**

Republishing 2.1.1

Correction for

/ns0:ContractReplicationRequestToExternal/ContractRequest/ContractRequest/ContractItem/ItemPriceAndTaxCalculation/OperationalPriceComponent to fix price component mapping issue

**Date:** 26-Sep-2019

**Artifact:** Replicate Business Partner Address from SAP ERP

**Version:** 2.0.2

**Description:**

The missing link between Post processing exit to the main iFlow is added.

**Date:** 25-Sep-2019

**Artifact:** Replicate Contract from SAP Business Suite

**Version:** 2.1.1

**Description:**

Correction for

/ns0:ContractReplicationRequestToExternal/ContractRequest/ContractRequest/ContractItem/ItemPriceAndTaxCalculation/OperationalPriceComponent to fix price component mapping issue

**Date:** 14-Aug-2019

**Artifact:** Replicate Stock Location from SAP Business Suite

**Version:** 1.0.5

**Description:**

Correction for

/ns0:StockLocationReplicationRequest/StockLocationRequest/StockLocationRequest/@itemCompleteTransmissionIndicator

**Date:** 12-Aug-2019

**Artifact:** Create Ticket Follow Up Document in SAP Business Suite

**Version:** 2.0.4

**Description:**

Correction in field for handling bulk scenario

/COD\_SERVICE\_CONFIRMATION02/IDOC/E101COD\_S\_SRV\_CONF/E101COD\_S\_SRV\_CONF\_I/E101COD\_S\_SRV\_ACTUALS/SERVICE\_ORG

/COD\_SERVICE\_CONFIRMATION02/IDOC/E101COD\_S\_SRV\_CONF/E101COD\_S\_SRV\_CONF\_I/E101COD\_S\_SRV\_ACTUALS/SERVICE\_TEAM

**Artifact:** Replicate Business Partner Contact Address from SAP ERP

**Version:** 2.0.2

**Description:**

Corrected the data type for parameter *P\_SourcePayload*

**Artifact:** Replicate Registered Products from SAP Business Suite

**Version:** 2.0.0

**Description:** Enabled Integration extension

**Date:** 09-Aug-2019

**Artifact:** Replicate Business Partner Address from SAP ERP

**Version:** 2.0.1

**Description:**

Bug Fix - Added missing content modifier for preparing input payload of message mapping and updated the Sender URL

**Artifact:** Replicate Business Partner Contact Address from SAP ERP

**Version:** 2.0.1

**Description:**

Bug Fix - Added missing content modifier for preparing input payload of message mapping and updated the Sender URL

**Date:** 26-July-2019

**Artifact:** Replicate Business Attribute Assignment to SAP Business Suite

**Version:** 2.0.1

**Description:**

Correction in mapping field /CLFMAS02/IDOC/E1OCLFM/E1AUSPM/ATWRT.

Release: **1905**

**Date:** 05-Jul-2019

**Artifact:** Replicate Stock Location from SAP Business Suite

**Version:** 1.0.4

**Description:**

Added handling for split IDOC scenario. Following mappings were adjusted

- /ns0:StockLocationtReplicationRequest/StockLocationtRequest/StockLocationtRequest/SenderSequenceNumberValue
- /ns0:StockLocationtReplicationRequest/StockLocationtRequest/StockLocationtRequest/ReceiverSequenceNumberValue

**Date:** 21-June-2019

**Artifact:** Request Ticket Data from SAP Business Suite

**Version:** 1.8.2

**Description:**

Ticket simulate was failing in Schedule Line after getting response from SAP ERP /ns1:ExternalSalesDocumentDataResponse\_sync/ExternalDocumentData/Item/ScheduleLine/Quantity

**Date:** 06-June-2019

**Artifact:** Create Ticket Follow Up Document in SAP Business

Suite

**Version:** 2.0.2

**Description:**

Correction in below field for handling bulk scenario  
/COD\_SERVICE\_CONFIRMATION01/IDOC/E101COD\_S\_SRV\_C  
ONF/E101BAPICOND

**Artifact:** Confirm Follow Up Sales Order for Replicated Sales Quote from  
SAP Business Suite

**Version:** 1.0.1

**Description:**

Artifact name has been changed  
Old Name: Notify Sales Quote of Sales Order Request Creation in SAP  
Business Suite  
New Name: Confirm Follow Up Sales Order for Replicated Sales Quote  
from SAP Business Suite

**Date:** 31-May-2019

**Artifact:** Create Ticket Follow Up Document in SAP Business Suite

**Version:** 2.0.1

**Description:**

Correction in field for handling bulk scenario  
/COD\_SERVICE\_CONFIRMATION01/IDOC/E101COD\_S\_SRV\_CONF/E101COD\_S\_SRV  
\_CONF\_I/E102COD\_S\_SRV\_C ONF\_I/REF\_DOC