

Set-Up Instructions for Implementing a Scope Item

CUSTOMER

SAP S/4HANA Cloud

2021-11-03

SAP Cloud Integration Set Up: Integration of Procurement with External Suppliers (2EJ) & Integration of Sales with External Buyers (2EL)

Typographic Conventions

Type Style	Description
Example	Words or characters quoted from the screen. These include field names, screen titles, pushbuttons labels, menu names, menu paths, and menu options. Textual cross-references to other documents.
Example	Emphasized words or expressions.
EXAMPLE	Technical names of system objects. These include report names, program names, transaction codes, table names, and key concepts of a programming language when they are surrounded by body text, for example, SELECT and INCLUDE.
Example	Output on the screen. This includes file and directory names and their paths, messages, names of variables and parameters, source text, and names of installation, upgrade and database tools.
Example	Exact user entry. These are words or characters that you enter in the system exactly as they appear in the documentation.
<Example>	Variable user entry. Angle brackets indicate that you replace these words and characters with appropriate entries to make entries in the system.
EXAMPLE	Keys on the keyboard, for example, F2 or ENTER .

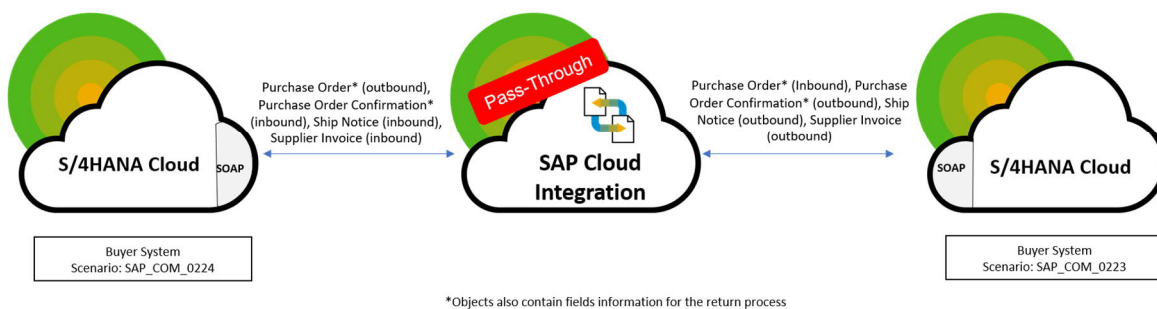
Table of Contents

1	Purpose	4
2	Preparation	5
2.1	Prerequisites	5
3	Configuration in the S/4HANA Cloud Edition	6
3.1	Preconditions	6
4	Communication Arrangement	7
4.1	Communication Arrangement Set Up in Buyer system (SAP_COM_0224)	7
4.1.1	Communication User	7
4.1.2	Communication Systems	7
4.1.3	Maintain Communication Arrangement	8
4.1.4	Export S/4 HANA Cloud Buyer Public Certificate	9
4.2	Communication Arrangement set Up in Supplier System (SAP_COM_0223)	9
4.2.1	Communication User	9
4.2.2	Communication Systems	10
4.2.3	Maintain Communication Arrangement	11
4.2.4	Export S/4 HANA Cloud Supplier Public Certificate	12
5	Configuration in SAP Cloud Integration	13
5.1	Deploy Technical Communication User Data with a Credential Artifact	13
5.2	Deployment and Configuration of the OrderRequest Integration Flow	14
5.3	Deployment and Configuration of the OrderConfirmationRequest Integration Flow	15
5.4	Deployment and Configuration of the InvoiceRequest Integration Flow	17
5.5	Deployment and Configuration of the DeliveryRequest Integration Flow	18
5.6	Troubleshooting & Log	20
6	Appendix	21
6.1	Ticket Component	21

1 Purpose

This document describes additional configuration steps that must be carried out by customers to activate the integration scenarios Integration of Procurement with External Suppliers(2EJ) and Integration of Sales with External Buyers(2EL) using SAP Cloud Integration as middleware and leveraging integration packages containing pass-through iFlow. As these configuration steps are customer- specific, they cannot be delivered by SAP and must be carried out by the customer.

The following figure provides you with an overview of the system landscape:



2 Preparation

2.1 Prerequisites

During the activities described in this guide, you will be required to enter or provide system-specific information. To ensure a smooth and efficient integration to SAP S/4HANA, we recommend that you have the information listed in the table below at hand prior to starting the integration process.

Information Required:	
SAP S/4HANA cloud system	System Details: URL, Username, Password
Buyer system	System details just like host name, URLs, URIs, User and Password. These are just examples as details will be depending on the actual buyer system. Liaise with your buyer to get the required system information.
Supplier system	System details just like host name, URLs, URIs, User and Password. These are just examples as details will be depending on the actual supplier system. Liaise with your supplier to get the required system information.

3 Configuration in the S/4HANA Cloud Edition

Setting up the connection between buyer and supplier using a middleware in between requires some basic configuration activities as described below.

3.1 Preconditions

To configure the EDI integration, users require the following catalog roles in S/4HANA Cloud:

- Administrator (SAP_BR_ADMINISTRATOR)
- Business Integration Expert (SAP_BR_CONF_EXPERT_BUS_NET_INT)

For more information on how to manage business users and business roles, go to [SAP Help Portal](#) and search for **Identity and Access Management**.

4 Communication Arrangement

A communication arrangement needs to be created in SAP S/4HANA Cloud for communication with external systems.

4.1 Communication Arrangement Set Up in Buyer system (SAP_COM_0224)

4.1.1 Communication User

Procedure

1. Log on to the SAP Fiori launchpad in the SAP S/4HANA Cloud Buyer system.
2. Navigate to [Communication Management](#) → [Maintain Communication Users](#).
3. Click [New](#).
4. Maintain [User Name, Description](#).
5. Assign a password for the user if you would like to use basic authentication, or assign SAP Cloud Integration public client certificate to the user for certificate based authentication:
 - Basic authentication: Enter a password in the [Password](#) field.
 - Certificate based authentication: Select [Upload Certificate](#) (exported from SAP Cloud Integration keystore).
6. Choose [Save](#).
7. Note down the user data for further steps.

Basic authentication with a user and password is possible, but not recommended in a productive environment due to security reasons.

4.1.2 Communication Systems

Procedure

1. Log on to the SAP Fiori Launchpad in the SAP S/4HANA Cloud Buyer system.
2. Navigate to [Communication Management](#) → [Maintain Systems](#).
3. Choose [New](#) to create a new communication system
4. On the *New communication system* screen make following entries:
 - [ID](#): e.g. [<CPI Tenant ID>](#)
 - [System Name](#): e.g. [<CPI Tenant ID>](#)
5. Choose [Create](#)
6. On the [Communication System](#) screen make following entries:

- **Host Name:** <IFLMAP hostname for CPI Tenant>
e.g.: CPI_app_ID-iflmap.hcisb.int.sap.hana.ondemand.com
- Add Business Partner
- In the area, **User for Inbound Communication** choose **Add** and on the **New Inbound Communication User** screen:

Field	Value
User Name	User Name you created in previous chapter
Authentication Method	User Name and Password or SSL Client certificate

- Click on **Ok**
- In the area **User for Outbound Communication** choose **Add** and on the **New Outbound Communication User** screen:

Field	Value
User Name	<User details provided by the buyer> Click on New User and on Create communication user screen, maintain the below values and choose Create
Authentication Method	User Name and Password or SSL Client Certificate
For User Name and Password	<ul style="list-style-type: none"> • User Name <CPI Tenant UserName> • Password <Password> • Description <Description>
For Client Certificate	Default Client Certificate

- Click on **Ok**
7. Choose **Save**

4.1.3 Maintain Communication Arrangement

Procedure

1. Log on to the SAP Fiori Launchpad in the SAP S/4HANA Cloud Buyer system.
2. Navigate to **Communication Management** → **Communication Arrangements**
3. Choose **New**
4. On the **New Communication Arrangement** screen make following entries:
 - **Scenario:** select **SAP_COM_0224 (Sourcing and Procurement with Suppliers Integration)**
 - Choose **Create**
5. On the **Communication Arrangements** screen make following entries:

- **Communication System:** select the communication system you have created in the previous chapter (e.g. <CPI Tenant ID>)
- **Inbound Services:**

Service	Field	Value
Purchase Order Confirmation Request Inbound	Path	/sap/bc/srt/scs_ext/sap/orderconfirmationrequest_in
Create inbound delivery	Path	/sap/bc/srt/scs_ext /sap/deliveryrequest_in
Invoice Request Inbound	Path	/sap/bc/srt/scs_ext /sap/invoicerequest_in

- **Outbound Services:**

Service	Field	Value
Request to create/change/delete Purchase order	Path	/cxf/EDI/OrderRequest/passthrough

6. Choose [Save](#)

4.1.4 Export S/4 HANA Cloud Buyer Public Certificate

Procedure

1. Start [App Communication Arrangements](#)
2. Enter **SAP_COM_0224** in **Scenario ID** and click on **Go**
3. Click on [Download Authentication Cert.](#) and save downloaded certificate in a local folder.

4.2 Communication Arrangement set Up in Supplier System (SAP_COM_0223)

4.2.1 Communication User

Procedure

1. Log on to the SAP Fiori launchpad in the SAP S/4HANA Cloud Supplier system.
2. Navigate to [Communication Management](#) → [Maintain Communication Users](#).
3. Click [New](#).
4. Maintain [User Name](#), [Description](#).

5. Assign a password for the user if you would like to use basic authentication, or assign SAP Cloud Integration public client certificate to the user for certificate based authentication:
 - Basic authentication: Enter a password in the [Password](#) field.
 - Certificate based authentication: Select [Upload Certificate](#) (exported from SAP Cloud Integration keystore).
6. Choose [Save](#).
7. Note down the user data for further steps.

Basic authentication with a user and password is possible, but not recommended in a productive environment due to security reasons.

4.2.2 Communication Systems

Launchpad Navigation: Communication Management → Communication Systems

Use

Define a communication system

Procedure

1. Log on to the SAP Fiori Launchpad in the SAP S/4HANA Cloud Buyer system.
2. Navigate to [Communication Management](#) → [Maintain Systems](#).
3. Choose [New](#) to create a new communication system
4. On the *New communication system* screen make following entries:
 - **ID:** e.g. **<CPI Tenant ID>**
 - **System Name:** e.g. **<CPI Tenant ID>**
5. Choose [Create](#)
6. On the [Communication System](#) screen make following entries:
 - **Host Name:** **<IFLMAP hostname for CPI Tenant>**
e.g.: CPI_app_ID-iflmap.hcisb.int.sap.hana.ondemand.com
 - Add Business Partner
 - In the area, [User for Inbound Communication](#) choose [Add](#) and on the [New Inbound Communication User](#) screen:

Field	Value
User Name	User Name you created in previous chapter
Authentication Method	User Name and Password or SSL Client certificate

- Click on [Ok](#)
- In the area [User for Outbound Communication](#) choose [Add](#) and on the [New Outbound Communication User](#) screen:

Field	Value
User Name	<p><User details provided by the buyer></p> <p>Click on New User and on Create communication user screen, maintain the below values and choose Create</p>
Authentication Method	User Name and Password or SSL Client Certificate
For User Name and Password	<ul style="list-style-type: none"> User Name <CPI Tenant UserName> Password <Password> Description <Description>
For Client Certificate	Default Client Certificate

- Click on [Ok](#)
7. Choose [Save](#)

4.2.3 Maintain Communication Arrangement

Procedure

1. Log on to the SAP Fiori Launchpad in the SAP S/4HANA Cloud Buyer system.
2. Navigate to [Communication Management](#) → [Communication Arrangements](#)
3. Choose [New](#)
4. On the New [Communication Arrangement](#) screen make following entries:
 - [Scenario](#): select [SAP_COM_0223 \(Sales with Buyers Integration\)](#)
 - Choose [Create](#)
5. On the [Communication Arrangements](#) screen make following entries:
 - [Communication System](#): select the communication system you have created in the previous chapter (e.g. <CPI Tenant ID>)
 - [Outbound Services](#):

Service	Field	Value
EDI: Outbound-Service OrderConfirmationRequest_Out	Path	/cxf/EDI/OrderConfirmationRequest/passthrough
EDI: Outbound-Service DeliveryRequest_Out	Path	/cxf/EDI/DeliveryRequest/passthrough
EDI: Outbound-Service InvoiceRequest_Out	Path	/cxf/EDI/InvoiceRequest/passthrough

- [Inbound Services](#):

Service	Field	Value
EDI: Inbound-Service OrderRequestIn	Path	/sap/bc/srt/scs/sap/orderrequest_in

6. Choose [Save](#)

4.2.4 Export S/4 HANA Cloud Supplier Public Certificate

Procedure

1. Start [App Communication Arrangements](#)
2. Enter [SAP_COM_0223](#) in Scenario ID and click on [Go](#)
3. Click on [Download Authentication Cert.](#) and save downloaded certificate in a local folder.

5 Configuration in SAP Cloud Integration

To work with the integration flows of this package, the pre-packaged integration flow scenario must be copied to your workspace. In the next step the integration flows need to be configured. Finally, to activate the integration flows, they must be deployed.

To carry out the configuration in the HANA Cloud Integration, the URL of your SAP Cloud Integration tenant is required. This URL is provided by the SAP Cloud Integration tenant provisioning mail.

5.1 Deploy Technical Communication User Data with a Credential Artifact

Note Due to security reasons user/ password based authentication is not recommended. In case of certificate based authentication for the SAP S/4 HANA Cloud buyer system, this chapter can be skipped.

In section Create Technical Communication User [Communication User](#) , a technical user in your SAP S/4 HANA Cloud buyer system was created. This user credentials needs to be stored in your SAP Cloud Integration tenant as User Credential.

Procedure

1. Open the SAP Cloud Integration tenant Web UI (for example, <https://<your SAP Cloud Integration tenant URL>/itspaces>).
2. In the tenant menu, choose [Monitor](#).
3. Choose the [Security Material](#) tile in section [Manage Security Material](#).
4. Choose [Add](#).
5. Select [User Credentials](#).
6. Enter the following values in the [Add Users Credential](#) dialog box:

Buyer system credentials

Field Name	Entry Value
Name	For example, <code><s4cebuyer_credential></code>
Description	optional
User*	<code><User Alias Name of your technical user></code> Enter the user name created in Communication User .
Password	<code><Password of your technical user></code>

Supplier system credentials

Field Name	Entry Value
Name	For example, <code><s4cesupplier_credential></code>
Description	optional
User*	<code><User Alias Name of your technical user></code>

Field Name	Entry Value
	Enter the user name created in Communication User .
Password	<Password of your technical user>

7. Choose **OK** to save the user credentials.

5.2 Deployment and Configuration of the OrderRequest Integration Flow

Procedure

1. Open the SAP Cloud Integration tenant Web UI (for example, <https://<your SAP Cloud Integration tenant URL>/itspaces>).
2. Select **All** to see all published integration packages.
3. Enter **Sales with Buyers Integration** in the **Search** field.
4. To copy the integration package from the catalog to your customer workspace, click on **Copy** in upper right corner.
5. On the tenant menu choose **Design**.
6. On the **Design** tab page, select the **Sales with Buyers Integration** package which contains the integration scenarios.
7. An overview of the artifacts available in the selected integration package is shown.
8. To configure an artifact, choose **Configure** in the **Actions** column for the respective artifact.
9. Each artifact has two configuration parts, one for the **Sender** and one for the **Receiver**.
10. For the **OrderRequest** artifact, provide the relevant details on the **Sender** tab page:

Field Name	Entry Value
Sender:	S4CEBuyer
Adapter Type:	SOAP
Address:	/EDI/OrderRequest/passthrough (This address has to be unique on SAP Cloud Integration Tenant. If this scenario has to be deployed twice on same tenant, this address needs to be changed).
Authorization	Role-based Authentication or Certificate-based Authentication.
For certificate Authentication	Choose Browse and select the certificate stored using step Export S/4 HANA Cloud Buyer Public Certificate
For User Role	ESBMessaging.send
Body Size(in MB)	40 (keep default)
Attachment Size(in MB)	100 (keep default)

11. Provide the relevant details on the [Receiver](#) tab page for receiver S4CESupplier:

Field Name	Entry Value
Receiver	S4CESupplier
Adapter Type	SOAP
Address	<p><a href="https://<s4cesupplier_host>:<s4cesupplier_port>/sap/bc/srt/scs/sap/orderrequest_in?sap-client=<s4cesupplier_client>">https://<s4cesupplier_host>:<s4cesupplier_port>/sap/bc/srt/scs/sap/orderrequest_in?sap-client=<s4cesupplier_client></p> <p>To retrieve the SOAP Service URL, check the Communication Arrangement created in Maintain Communication Arrangement, on the UI under Inbound Services > Service URL .</p> <p>Example: https://ccf-720-api.wdf.sap.corp:443/sap/bc/srt/scs/sap/orderrequest_in?sap-client=720</p>
Proxy Type	Internet
Authentication	Basic Authentication or Certificate Authentication
Credential Name (only for basic authentication)	<s4cesupplier_credential> (Enter the name from Deploy Technical Communication User Data with a Credential Artifact [page] 13)
Private Key Alias (for Certificate-based Authentication)	<s4cesupplier_private_key_alias> Alias for SSL keypair in SAP Cloud Integration keystore. For example, hcicertificate (provided by SAP)
Allow Chunking	checked
Clean-up Request Headers	checked

5.3 Deployment and Configuration of the OrderConfirmationRequest Integration Flow

Procedure

1. Open the SAP Cloud Integration tenant Web UI (for example, [SAP Cloud Integration Set Up
Configuration in SAP Cloud Integration](https://<your SAP Cloud Integration tenant URL>/itspaces).
2. Select All to see all published integration packages.
3. Enter Sales with Buyers Integration in the Search field.

</div>
<div data-bbox=)

4. To copy the integration package from the catalog to your customer workspace, click on [Copy](#) in upper right corner.
5. On the tenant menu choose [Design](#).
6. On the [Design](#) tab page, select the [Sales with Buyers Integration](#) package which contains the integration scenarios.
7. An overview of the artifacts available in the selected integration package is shown.
8. To configure an artifact, choose [Configure](#) in the [Actions](#) column for the respective artifact.
9. Each artifact has two configuration parts, one for the [Sender](#) and one for the [Receiver](#).
10. For the [OrderConfirmationRequest](#) artifact, provide the relevant details on the [Sender](#) tab page:

Field Name	Entry Value
Sender:	S4CESupplier
Adapter Type:	SOAP
Address:	/EDI/OrderConfirmationRequest/passthrough (This address has to be unique on SAP Cloud Integration Tenant. If this scenario has to be deployed twice on same tenant, this address needs to be changed).
Authorization	Role-based Authentication or Certificate-based Authentication.
For certificate Authentication	Choose Browse and select the certificate stored using step Export S/4 HANA Cloud Supplier Public Certificate
For User Role	ESBMessaging.send
Body Size(in MB)	40 (keep default)
Attachment Size(in MB)	100 (keep default)

11. Provide the relevant details on the [Receiver](#) tab page for receiver S4CEBuyer:

Field Name	Entry Value
Receiver	S4CEBuyer
Adapter Type	SOAP
Address	<a href="https://<s4cebuyer_host>:<s4cebuyer_port>/sap/bc/srt/scs/sap/orderrequest_in?sap-client=<s4cebuyer_client>">https://<s4cebuyer_host>:<s4cebuyer_port>/sap/bc/srt/scs/sap/orderrequest_in?sap-client=<s4cebuyer_client> To retrieve the SOAP Service URL, check the Communication Arrangement created in Maintain Communication Arrangement , on the UI under Inbound Services > Service URL . Example: https://ccf-715-api.wdf.sap.corp:443/sap/bc/srt/scs/sap/orderconfirmationrequest_in?sap-client=715
Proxy Type	Internet
Authentication	Basic Authentication or Certificate Authentication
Credential Name (only for basic authentication)	<s4cebuyer_credential> (Enter the name from Deploy Technical Communication User Data with a Credential Artifact Deploy Technical Communication User Data with a Credential Artifact)

Field Name	Entry Value
Private Key Alias (for Certificate-based Authentication)	<s4cebuyer_private_key_alias> Alias for SSL keypair in SAP Cloud Integration keystore. For example, hcicertificate (provided by SAP)
Allow Chunking	checked
Clean-up Request Headers	checked

5.4 Deployment and Configuration of the InvoiceRequest Integration Flow

Procedure

1. Open the SAP Cloud Integration tenant Web UI (for example, <https://<your SAP Cloud Integration tenant URL>/itspaces>).
2. Select **All** to see all published integration packages.
3. Enter **Sales with Buyers Integration** in the **Search** field.
4. To copy the integration package from the catalog to your customer workspace, click on **Copy** in upper right corner.
5. On the tenant menu choose **Design**.
6. On the **Design** tab page, select the **Sales with Buyers Integration** package which contains the integration scenarios.
7. An overview of the artifacts available in the selected integration package is shown.
8. To configure an artifact, choose **Configure** in the **Actions** column for the respective artifact.
9. Each artifact has two configuration parts, one for the **Sender** and one for the **Receiver**.
10. For the **InvoiceRequest** artifact, provide the relevant details on the **Sender** tab page:

Field Name	Entry Value
Sender:	S4CESupplier
Adapter Type:	SOAP
Address:	/EDI/InvoiceRequest/passthrough (This address has to be unique on SAP Cloud Integration Tenant. If this scenario has to be deployed twice on same tenant, this address needs to be changed).
Authorization	Role-based Authentication or Certificate-based Authentication.

For certificate Authentication	Choose Browse and select the certificate stored using step Export S/4 HANA Cloud Supplier Public Certificate
For User Role	ESBMessaging.send
Body Size(in MB)	40 (keep default)
Attachment Size(in MB)	100 (keep default)

11. Provide the relevant details on the [Receiver](#) tab page for receiver S4CEBuyer:

Field Name	Entry Value
Receiver	S4CEBuyer
Adapter Type	SOAP
Address	<p>https://<s4cebuyer_host>:<s4cebuyer_port>/sap/bc/srt/scs/sap/invoicerequest_in?sap-client=<s4cebuyer_client></p> <p>To retrieve the SOAP Service URL, check the Communication Arrangement created in Maintain Communication Arrangement, on the UI under Inbound Services > Service URL .</p> <p>Example: https://ccf-715-api.wdf.sap.corp:443/sap/bc/srt/scs/sap/invoicerequest_in?sap-client=715</p>
Proxy Type	Internet
Authentication	Basic Authentication or Certificate Authentication
Credential Name (only for basic authentication)	<p><s4cebuyer_credential></p> <p>(Enter the name from Deploy Technical Communication User Data with a Credential Artifact Deploy Technical Communication User Data with a Credential Artifact)</p>
Private Key Alias (for Certificate-based Authentication)	<p><s4cebuyer_private_key_alias></p> <p>Alias for SSL keypair in SAP Cloud Integration keystore.</p> <p>For example, hcicertificate (provided by SAP)</p>
Allow Chunking	checked
Clean-up Request Headers	checked

5.5 Deployment and Configuration of the DeliveryRequest Integration Flow

Procedure

1. Open the SAP Cloud Integration tenant Web UI (for example, [https://<your SAP Cloud Integration tenant URL>/itspaces](#)).
2. Select [All](#) to see all published integration packages.

3. Enter [Sales with Buyers Integration](#) in the [Search](#) field.
4. To copy the integration package from the catalog to your customer workspace, click on [Copy](#) in upper right corner.
5. On the tenant menu choose [Design](#).
6. On the [Design](#) tab page, select the [Sales with Buyers Integration](#) package which contains the integration scenarios.
7. An overview of the artifacts available in the selected integration package is shown.
8. To configure an artifact, choose [Configure](#) in the [Actions](#) column for the respective artifact.
9. Each artifact has two configuration parts, one for the [Sender](#) and one for the [Receiver](#).
10. For the [DeliveryRequest](#) artifact, provide the relevant details on the [Sender](#) tab page:

Field Name	Entry Value
Sender:	S4CESupplier
Adapter Type:	SOAP
Address:	/EDI/DeliveryRequest/passthrough (This address has to be unique on SAP Cloud Integration Tenant. If this scenario has to be deployed twice on same tenant, this address needs to be changed).
Authorization	Role-based Authentication or Certificate-based Authentication.
For certificate Authentication	Choose Browse and select the certificate stored using step Export S/4 HANA Cloud Supplier Public Certificate
For User Role	ESBMessaging.send
Body Size(in MB)	40 (keep default)
Attachment Size(in MB)	100 (keep default)

11. Provide the relevant details on the [Receiver](#) tab page for receiver S4CEBuyer:

Field Name	Entry Value
Receiver	S4CEBuyer
Adapter Type	SOAP
Address	https://<s4cebuyer_host>:<s4cebuyer_port>/sap/bc/srt/scs/sap/deliveryrequest_in?sap-client=<s4cebuyer_client> To retrieve the SOAP Service URL, check the Communication Arrangement created in Maintain Communication Arrangement , on the UI under Inbound Services > Service URL . Example: https://ccf-715-api.wdf.sap.corp:443/sap/bc/srt/scs/sap/deliveryrequest_in?sap-client=715
Proxy Type	Internet
Authentication	Basic Authentication or Certificate Authentication

Field Name	Entry Value
Credential Name (only for basic authentication)	<s4cebuyer_credential> (Enter the name from Deploy Technical Communication User Data with a Credential Artifact Deploy Technical Communication User Data with a Credential Artifact)
Private Key Alias (for Certificate-based Authentication)	<s4cebuyer_private_key_alias> Alias for SSL keypair in SAP Cloud Integration keystore. For example, hcicertificate (provided by SAP)
Allow Chunking	checked
Clean-up Request Headers	checked

12. Go back to the package content view.

13. In the **Actions** column for the relevant artifact choose [Deploy](#).

5.6 Troubleshooting & Log

In the SAP Cloud Integration Web UI, you have the opportunity to analyze the deployed integration flows in the Monitoring section.

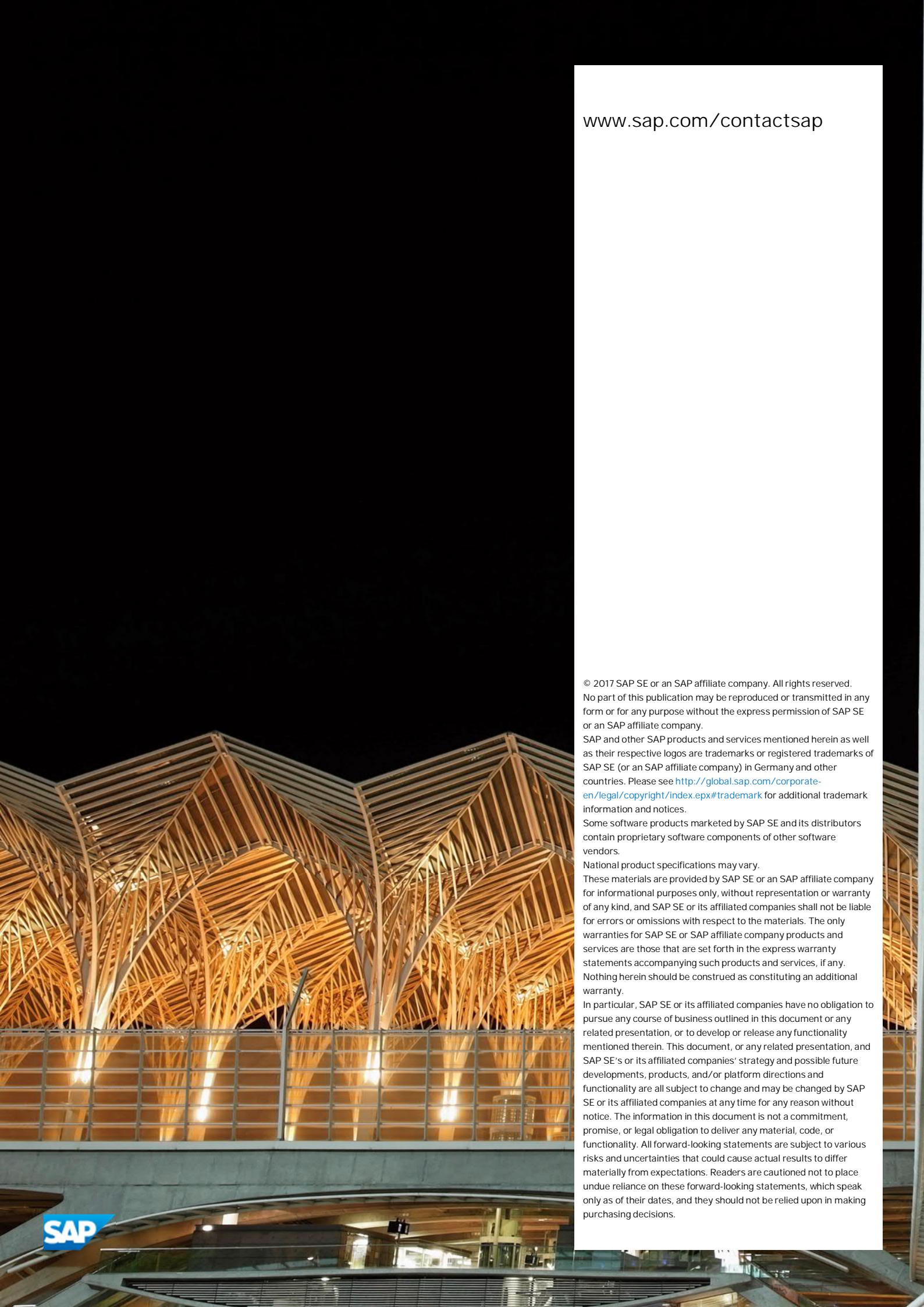
Procedure

1. Open the SAP Cloud Integration tenant Web UI (for example, <https://<your SAP Cloud Integration tenant URL>/itspaces>).
2. Choose [Monitor](#).
3. On the [Overview](#) screen, choose the tile with a message status you want to analyze.
4. On the left side, select the message you want to analyze.
5. You will be able to see the issues that occurred on the right pane.

6 Appendix

6.1 Ticket Component

Implementation Step	Component	Comment
All	CA-GTF-INT-EDI	



www.sap.com/contactsap

© 2017 SAP SE or an SAP affiliate company. All rights reserved.
No part of this publication may be reproduced or transmitted in any form or for any purpose without the express permission of SAP SE or an SAP affiliate company.
SAP and other SAP products and services mentioned herein as well as their respective logos are trademarks or registered trademarks of SAP SE (or an SAP affiliate company) in Germany and other countries. Please see <http://global.sap.com/corporate-en/legal/copyright/index.epx#trademark> for additional trademark information and notices.
Some software products marketed by SAP SE and its distributors contain proprietary software components of other software vendors.
National product specifications may vary.
These materials are provided by SAP SE or an SAP affiliate company for informational purposes only, without representation or warranty of any kind, and SAP SE or its affiliated companies shall not be liable for errors or omissions with respect to the materials. The only warranties for SAP SE or SAP affiliate company products and services are those that are set forth in the express warranty statements accompanying such products and services, if any. Nothing herein should be construed as constituting an additional warranty.
In particular, SAP SE or its affiliated companies have no obligation to pursue any course of business outlined in this document or any related presentation, or to develop or release any functionality mentioned therein. This document, or any related presentation, and SAP SE's or its affiliated companies' strategy and possible future developments, products, and/or platform directions and functionality are all subject to change and may be changed by SAP SE or its affiliated companies at any time for any reason without notice. The information in this document is not a commitment, promise, or legal obligation to deliver any material, code, or functionality. All forward-looking statements are subject to various risks and uncertainties that could cause actual results to differ materially from expectations. Readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of their dates, and they should not be relied upon in making purchasing decisions.