

SAP Cloud for Customer Integration with SAP Marketing - Change Log

Contents

Release: 2302	1
Release: 2211	4
Release: 2208	5
Release: 2205	5
Release: 2202	5
Release: 2111	6
Release: 2108	7
Release: 2105	7
Release: 2102	9
Release: 2011	9
Release: 2008	11
Release: 2005	12
Release: 2002	13
Release: 1911	14
Release: 1905	15
Release: 1811	17

Release: 2302

Date: 08-Nov-2024

Artifact: Replicate Service Ticket to SAP Marketing

Version: 1.0.4

Description: The credential name is externalized and configurable.

Date: 12-Sept-2024

Artifact: Replicate Marketing Lead to SAP Marketing V2 Interface

Version: 1.0.6

SAP Cloud for Customer Integration with SAP Marketing - Change Log

Description: Correction provided for the OData Connection endpoint.

Date: 05-Sept-2024

Artifact: Replicate Business Activity to SAP Marketing

Version: 1.0.12

Description: Externalized Private Key Alias in the receiver OData Adapter.

Date: 05-Sept-2024

Artifact: Replicate Marketing Lead to SAP Marketing V2 Interface

Version: 1.0.5

Description: Externalized Location ID in the receiver OData Adapter.

Date: 05-Aug-2024

Artifact: Replicate Opportunity to SAP Marketing

Version: 1.0.5

Description: Added missing credential parameter for basic authentication via ODATA receiver adapter.

Date: 01-Jul-2024

Artifact: Replicate Marketing Lead to SAP Marketing V2 Interface

Version: 1.0.4

Description: The Private Alias key of OData adapter has been externalized.

Date: 29-May-2024

The receiver OData adapter has been updated for following artifacts.

- Replicate Service Ticket to SAP Marketing (version 1.0.3)
- Replicate Opportunity to SAP Marketing (version 1.0.4)
- Replicate Business Activity to SAP Marketing (version 1.0.11)

SAP Cloud for Customer Integration with SAP Marketing - Change Log

Date: 27-May-2024

Artifact: Replicate Marketing Lead to SAP Marketing V2 Interface

Version: 1.0.3

Description: The receiver OData adapter has been updated.

Date: 26-Jul-2023

Following deprecated integration flows have been removed from the package.

- Deprecated - Confirm Lead Replication to SAP Marketing
- Deprecated - Replicate Business Partner Relationship to SAP Marketing
- Deprecated - Replicate Business Partner to SAP Marketing
- Deprecated - Replicate Marketing Lead to SAP Marketing

Refer to SAP Help Portal for alternative integration flows which can be used instead.

Date: 13-Jul-2023

Artifact: Replicate Business Activity to SAP Marketing

Version: 1.0.10

Description: Mapping correction provided to handle the case when the text collection exists and there is a type code but no content

Date: 09-Jun-2023

Artifact: Replicate Business Activity to SAP Marketing

Version: 1.0.9

Description: Mapping correction provided for TransmittedDateTime/TimeZoneCode to fix ArrayIndexOutOfBoundsException.

Date: 02-Jun-2023

Artifact: Replicate Business Activity to SAP Marketing

Version: 1.0.8

SAP Cloud for Customer Integration with SAP Marketing - Change Log

Description: Added pre mapping to insure the correct number of contact recipient id in the queue.

Date: 03-May-2023

Artifact: Replicate Campaign from SAP Marketing

Version: 2.0.4

Description: Externalized user role in sender adapter.

Date: 03-May-2023

Artifact: Request Campaign Interactions from SAP Marketing

Version: 1.0.5

Description: Externalized user role in sender adapter.

Date: 30-Jan-2023

Description: Package is updated for SAP Cloud for Customer 2302 release. Detailed release information is available in the SAP release note [3295885](#).

Release: 2211

Date: 16-Dec-2022

Artifact: Replicate Service Ticket to SAP Marketing

Version: 1.0.2

Description: Correction provided for LastChangeDateTime field.

Date: 20-Oct-2022

SAP Cloud for Customer Integration with SAP Marketing - Change Log

Description: Package is updated for SAP Cloud for Customer 2211 release. Detailed release information is available in the SAP release note [3129549](#).

Release: 2208

Date: 26-Sep-2022

Artifact: Replicate Business Activity to SAP Marketing

Version: 1.0.7

Description: Mapping correction provided to handle use cases when Group Code is not filled.

Date: 02-Aug-2022

Description: Package is updated for SAP Cloud for Customer 2208 release. Detailed release information is available in the SAP release note [3231532](#).

Release: 2205

Date: 17-May-2022

Artifact: Replicate Business Activity to SAP Marketing

Version: 1.0.6

Description: Correction provided for timestamp field to populate correct interaction date.

Date: 04-May-2022

Description: Package is updated for SAP Cloud for Customer 2205 release. Detailed release information is available in the SAP release note [3199195](#).

Release: 2202

Date: 05-April-2022

SAP Cloud for Customer Integration with SAP Marketing - Change Log

Artifact: Replicate Business Partner to SAP Marketing via Business Partner Web Services

Version: 1.1.7

Description: Bugfixes for Receiver UUID.

Date: 07-Mar-2022

Artifact: Replicate Business Partner Relationship to SAP Marketing via Business Partner Web Services

Version: 1.1.2

Description: Correction provided to filter out empty relationship messages.

Date: 22-Feb-2022

Artifact: Replicate Business Partner Relationship to SAP Marketing via Business Partner Web Services

Version: 1.1.1

Description: Mapping correction provided to handle use cases where all relationships are filtered out.

[Release: 2111](#)

Date: 08-Feb-2022

Artifact: Replicate Business Activity to SAP Marketing

Version: 1.0.5

Description: Correction provided for timestamp field to populate correct interaction date.

Date: 10-Nov-2021

Artifact: Replicate Business Partner to SAP Marketing via Business Partner Web Services

Version: 1.1.6

SAP Cloud for Customer Integration with SAP Marketing - Change Log

Description: Correction provided for Address Representation Code as international address versions are not supported in SAP Marketing Cloud.

Date: 29-Oct-2021

Description: Package is updated for SAP Cloud for Customer 2111 release. Detailed release information is available in the SAP release note [3113835](#).

Release: 2108

Date: 07-Sep-2021

Artifact: Replicate Business Activity to SAP Marketing

Version: 1.0.4

Description: Bug fixes for timestamp fields.

Date: 07-Sep-2021

Artifact: Replicate Marketing Lead to SAP Marketing V2 Interface

Version: 1.0.2

Description: Bug fixes for timestamp fields.

Date: 04-Aug-2021

Description: Package is updated for SAP Cloud for Customer 2108 release. Detailed release information is available in the SAP release note [3083966](#)

Release: 2105

Date: 20-Jul-2021

Artifact: Request Campaign Interactions from SAP Marketing

Version: 1.0.4

SAP Cloud for Customer Integration with SAP Marketing - Change Log

Description: Location ID is now externalized for receiver ODATA adapter.

Date: 15-Jul-2021

Artifact: Replicate Lead with Business Partner Address Information from SAP Marketing

Version: 2.2.3

Description: Correction provided in the iFlow to correctly generate the XML payload for Customer Exit.

Date: 18-Jun-2021

Artifact: Request Marketing Permissions and Subscriptions from SAP Marketing

Version: 1.1.6

Description: Location ID is now externalized for receiver ODATA adapter.

Date: 26-May-2021

Artifact: Replicate Service Ticket to SAP Marketing

Version: 1.0.1

Description: Correction has been provided to fill correct values in ExternalId for Bulk messages.

Date: 06-May-2021

Description: Package is updated for SAP Cloud for Customer 2105 release. Detailed release information is available in the SAP release note [3053462](#).

The following new Integration Flow artifacts have been added to the package.

- Confirm Business Activity Replication to SAP Marketing
- Replicate Service Ticket to SAP Marketing

Additionally, the following artifacts have been marked as deprecated and are replaced by newer versions mentioned above.

SAP Cloud for Customer Integration with SAP Marketing - Change Log

- Deprecated-Confirm Business Activity Replication to SAP Marketing
- Deprecated-Replicate Service Ticket to SAP Marketing

Release: 2102

Date: 26-Mar-2021

Artifact: Depreciated - Replicate Marketing Permission to SAP Marketing

Version: 1.2.2

Description: Support for SOAP based Business Partner Integration

Date: 19-Mar-2021

Artifact: Request Marketing Permissions and Subscriptions from SAP Marketing

Version: 1.1.4

Description: Support for SOAP based Business Partner Integration

Date: 28-Jan-2021

Description: Package is updated for SAP Cloud for Customer 2102 release. Detailed release information is available in the SAP release note [3017940](#).

In addition, the following integration flows have been set to deprecated

- Confirm Lead Replication to SAP Marketing
- Replicate Business Partner Relationship to SAP Marketing
- Replicate Business Partner to SAP Marketing
- Replicate Marketing Lead to SAP Marketing
- Replicate Marketing Permission to SAP Marketing

Release: 2011

Date: 28-Jan-2021

Artifact: Confirm Lead Replication to SAP Marketing V2 Interface

SAP Cloud for Customer Integration with SAP Marketing - Change Log

Version: 1.1.0

Description: Integration flow is enhanced to support Customer extension.

Date: 28-Jan-2021

Artifact: Replicate Business Partner Relationship to SAP Marketing via Business Partner Web Services

Version: 1.1.0

Description: Integration flow is enhanced to support Customer extension.

Date: 19-Nov-2020

Artifact: Confirm Lead Replication to SAP Marketing

Version: 2.0.3

Description: Correction has been provided to create Company node, if ProspectRecipientPartyID exists in the incoming message for C4C.

Date: 18-Nov-2020

Artifact: Replicate Business Partner to SAP Marketing

Version: 2.1.3

Description: Mapping correction provided to format longitude and latitude as per ODATA metadata

Date: 19-Oct-2020

Description: Package is updated for SAP Cloud for Customer 2011 release. Detailed release information is available in the SAP release note [2981832](#).

Note: Minor version for all artifacts has been incremented by 1, to support SAP standard product taxonomy

SAP Cloud for Customer Integration with SAP Marketing - Change Log

Release: 2008

Date: 22-Oct-2020

Artifact: Replicate Business Activity to SAP Marketing

Version: 1.0.2

Description: Correction provided to correctly handle bulk messages from SAP Cloud for Customer

Date: 03-Sep-2020

Artifact: Replicate Business Partner Relationship to SAP Marketing via Business Partner Web Services

Version: 1.0.1

Description: Deletion of workplace address is now supported

Date: 20-Aug-2020

Artifact: Replicate Business Partner to SAP Marketing via Business Partner Web Services

Version: 1.1.1

Description: Added XSLT mapping to filter address usages

Date: 31-July-2020

Description: Package is updated for SAP Cloud for Customer 2008 release. Detailed release information is available in the SAP release note [2951778](#).

In addition, following fixes has been provided.

Date: 03-August-2020

Artifact: Replicate Business Activity to SAP Marketing

Version: 1.0.1

Description: Mapping fix is provided to fill Interaction Contact Origin for Addition Interaction Contact

Date: 03-August-2020

Artifact: Replicate Opportunity to SAP Marketing

SAP Cloud for Customer Integration with SAP Marketing - Change Log

Version: 1.0.2

Description: Mapping fix is provided to fill Interaction Contact Origin for Addition Interaction Contact

Release: 2005

Date: 02-July-2020

Artifact: Replicate Opportunity to SAP Marketing

Version: 1.0.1

Description: Fixed date formatting issue for below fields in the mapping COD_CUAN_Opportunity_V2_Replicate_Bulk

- /ImportHeaders/ImportHeader/TimeStamp
- /ImportHeaders/ImportHeader/BusinessDocuments/BusinessDocument/ExternalTimeStamp
- /ImportHeaders/ImportHeader/BusinessDocuments/BusinessDocument/TimeStamp

Date: 02-Jun-2020

Artifact: Replicate Business Partner to SAP Marketing

Version: 2.1.1

Description: Fixed issue with integration flow modelling that was preventing data being passed from customer extension iFlow back to standard iFlow.

Date: 08-May-2020

Artifact: Confirm Business Activity Replication to SAP Marketing

Version: 2.0.1

Description: Enabled Integration Flow Extension

Date: 08-May-2020

Artifact: Confirm Lead Replication to SAP Marketing

Version: 2.0.1

Description: Enabled Integration Flow Extension

Date: 02-May-2020

SAP Cloud for Customer Integration with SAP Marketing - Change Log

Description: Package is updated for SAP Cloud for Customer 2005 release. Detailed release information is available in the SAP release note [2920594](#).

Until release 2002, `SAP_IsIgnoreProperties` for ODATA receiver adapter was set using a script step. With 2005 release, the script step has been removed and now `SAP_IsIgnoreProperties` is set using a content modifier step via a newly introduced parameter "*Ignore elements not in ODATA Metadata*". The default value for this parameter is *true*. This change has been made for all Integration Flow artifacts using ODATA receiver adapter.

The following new Integration Flow artifacts have been added to the package

- Replicate Key Mapping to SAP Marketing
- Confirm Business Partner Relationship Replication from SAP Marketing
- Confirm Business Partner Replication from SAP Marketing
- Confirm Lead Replication to SAP Marketing V2 Interface
- Replicate Marketing Lead to SAP Marketing V2 Interface
- Replicate Business Partner Relationship to SAP Marketing via Business Partner Web Services
- Replicate Business Partner to SAP Marketing via Business Partner Web Services
- *Replicate Business Activity to SAP Marketing*
- *Replicate Opportunity to SAP Marketing*

Additionally, the following artifacts have been marked as deprecated and are replaced by newer versions as highlighted above.

- Replicate Business Activity to SAP Marketing
- Replicate Opportunity to SAP Marketing

Release: 2002

Date: 08-Apr-2020

Artifact: Confirm Business Activity Replication to SAP Marketing

Version: 2.0.0

Description: Enabled Integration Flow Extension

Date: 08-Apr-2020

Artifact: Confirm Lead Replication to SAP Marketing

SAP Cloud for Customer Integration with SAP Marketing - Change Log

Version: 2.0.0

Description: Enabled Integration Flow Extension

Date: 05-Mar-2020

Artifact: Confirm Lead Replication to SAP Marketing

Version: 1.4.0

Description: Corrected issue with iFlow sender adapter, that was causing issue during assignment of client certificate.

Release: 1911

Date: 17-Dec-2019

Artifact: Replicate Business Activity to SAP Marketing

Version: 2.0.1

Description: Provided mapping fix for
/ImportHeaders/ImportHeader/BusinessDocuments/BusinessDocument/Contact
Id, to pass the correct ID for bulk contacts

Date: 09-Dec-2019

Artifact: Replicate Opportunity to SAP Marketing

Version: 2.0.0

Description: Enabled Customer Extension

Date: 28-Nov-2019

Artifact: Replicate Service Ticket to SAP Marketing

Version: 1.0.4

Description: Introduced value mapping for status code i.e.
TicketUserStatusCode.

XPath is

 /ImportHeaders/ImportHeader/BusinessDocuments/BusinessDocument/St
atusCode

Date: 28-Nov-2019

Artifact: Value Mapping for SAP Cloud for Customer and SAP Marketing
Integration

Version: 1.0.10

Description: Introduced value mapping COD <->TicketUserStatusCode &
CUAN<->TicketUserStatusCode.

SAP Cloud for Customer Integration with SAP Marketing - Change Log

Date: 21-Nov-2019

Artifact: Replicate Business Activity from SAP Marketing

Version: 2.0.2

Description: Renamed process step and removed unused parameters.

Document: Integration with SAP Marketing Cloud via CPI

Version: **1.0.0**

Description: Added a new integration guide link for SAP Marketing Cloud

Document: Integration with SAP Marketing via CPI

Version: **1.0.10**

Description: Updated the Title and Description for documentation link

Date: 11-Nov-2019

Artifact: Request Marketing Permissions and Subscriptions from SAP Marketing

Version: **1.1.2**

Description: Added language parameter to ODATA query in mapping COD_CUAN_QueryMarketingPermissionAndSubscription_Req for /ns2:QueryStringOptions/filter.

Date: 22-Oct-2019

Artifact: Replicate Lead with Business Partner Address Information from SAP Marketing

Version: **2.0.2**

Description: Added code correction to mapping handle account only Leads.

Release: 1905

Date: 2-July-2019

Artifact: Replicate Lead with Business Partner Address Information from SAP Marketing

Version: **2.0.1**

SAP Cloud for Customer Integration with SAP Marketing - Change Log

Description:

Updated mapping logic for following elements

1. /LeanLeadReplicationBulkReplicateRequest/LeanLeadReplicateRequestMessage/LeanLead/ProspectParty/ProspectPartyID
2. /LeanLeadReplicationBulkReplicateRequest/LeanLeadReplicateRequestMessage/LeanLead/ProspectParty/ContactParty
3. /LeanLeadReplicationBulkReplicateRequest/LeanLeadReplicateRequestMessage/LeanLead/ProspectParty/ContactParty/ContactDetails
4. /LeanLeadReplicationBulkReplicateRequest/LeanLeadReplicateRequestMessage/LeanLead/ProspectParty/ProspectDetails/
 - a. CompanyName
 - b. IndividualCustomerFormOfAddressCode
 - c. IndividualCustomerGivenName
 - d. IndividualCustomerFamilyName
 - e. IndividualCustomerGenderCode
 - f. IndividualCustomerMaritalStatusCode
 - g. IndividualCustomerBirthDate
 - h. IndividualCustomerNonVerbalCommunicationLanguageCode
5. LeanLeadReplicationBulkReplicateRequest/LeanLeadReplicateRequestMessage/LeanLead/ProspectParty/Address
 - a. CountryCode
 - b. RegionCode
 - c. StreetPostalCode
 - d. CityName
 - e. StreetName
 - f. HouseID
 - g. AccountEMail
 - h. AccountMobile
 - i. AccountFax
 - j. AccountWebsite
 - k. AccountCorrespondenceLanguageCode
 - l. TelephoneFormattedNumberDescription
 - m. MobileFormattedNumberDescription
 - n. EmailURI
 - o. ContactFax

Date: 17-Jun-2019

Artifact: Replicate Marketing Lead to SAP Marketing

Version: **1.5.1**

Description:

Updated mapping logic for following elements

1. /ImportHeaders/ImportHeader/BusinessDocuments/BusinessDocument/Id
2. /ImportHeaders/ImportHeader/BusinessDocuments/BusinessDocument/ContactId

SAP Cloud for Customer Integration with SAP Marketing - Change Log

3. /ImportHeaders/ImportHeader/BusinessDocuments/BusinessDocument/Internal
ContactId
4. /ImportHeaders/ImportHeader/BusinessDocuments/BusinessDocument/Campaign
Id

Date: 8-May-2019

Artifact: Replicate Business Partner to SAP Marketing

Version: **1.5.1**

Description:

Added Node function mapWithDefault for Latitude and Longitude under
/ImportHeaders/ImportHeader/Companies/Company and
/ImportHeaders/ImportHeader/Persons/Person

Release: 1811

Date: 8-Jan-2019

Artifact: Replicate Marketing Lead to SAP Marketing

Version: **1.3.6**

Description:

Added trim function to
/ImportHeaders/ImportHeader/BusinessDocuments/BusinessDocument/CampaignId